



V.V.VANNIAPERUMAL COLLEGE FOR WOMEN

(Belonging to Virudhunagar Hindu Nadars)

An Autonomous Institution Affiliated to Madurai Kamaraj University, Madurai

Reaccredited with 'A++' Grade (4th Cycle) by NAAC

VIRUDHUNAGAR

Quality Education with Wisdom and Values

TERMS AND CONDITIONS

The terms and conditions contained herein shall apply to any person (“User”) using the services of V.V.Vanniaperumal College for Women for making fee payments through an online payment gateway service (“Service”) offered by Banks and Payment Gateway Service Provider, through V.V.Vanniaperumal College for Women’s Website -<https://academysy.vvvcollege.org>. Each user is therefore deemed to have read and accepted these terms and conditions.

V.V.Vanniaperumal College for Women, Virudhunagar may update these terms and conditions from time to time and any changes will be effective immediately on being set out here.

If students have paid the college fees more than once, they must contact the college to get back the excess amount. They should not contact the bank.

மாணவிகள் தங்களது கல்லூரிக் கட்டணத்தை செலுத்தும் பொழுது தவறுதலாக ஒரு முறைக்கு மேல் செலுத்திவிட்டால் கூடுதலாக செலுத்திய தொகையை திரும்ப பெறுவதற்கு கல்லூரியை அணுகவும். வங்கியை அணுக வேண்டாம்.

A. PRIVACY POLICY

V.V.Vanniaperumal College for Women, Virudhunagar respects and protects the privacy of the individuals (Users) who access the information and use the services provided through them. The personal information about the User is not wilfully disclosed to any third party without first receiving the User’s permission.

However, V.V.Vanniaperumal College for Women will release specific personal information about the User under the following circumstances:

- In order to comply with any legal process such as a search warrant, statute or court order, **or**
- To protect or defend College’s legal right or property, **or**
- To investigate, prevent or take action regarding illegal activities involving potential threats to the security or integrity of College website.

B. GENERAL TERMS AND CONDITIONS FOR ONLINE PAYMENTS

1. Once a User has accepted these terms and conditions, she may avail the services and register in Students' info (Students Gateway) on the College website from time to time.
2. College's rights, obligations and undertakings shall be subject to the laws in force in India, as well as any directives or procedures of Government of India.
3. A printed version of these Terms and Conditions constitute the agreement between the User and the College and shall be admissible in judicial and administrative proceedings.
4. The transactions covering under these Terms and Conditions shall be binding on the User and shall be conclusive proof of the genuineness and accuracy of the transaction.

CHARGE BACK

If there is any claim for/of charge back by the User for any reason, such User immediately approaches the College with her claim details and claim refund from the College alone.

The claims for refund/charge back shall not be made by any User to the Payment Service Providers or Banks.

SERVER SLOW DOWN OR SESSION TIME OUT

- In case the College Website or Payment Service Provider's webpage that is linked to the College website is experiencing any server related issues like 'slow down' or 'failure' or 'session timeout', and the bank account appears to be debited, contact the College immediately via e-mail or any other mode of contact to confirm payment.
- If the bank account is not debited, the User may initiate a fresh transaction to make payment.

Under any circumstances, the Payment Service Provider shall not be held responsible for such fraudulent or duplicate transactions. Hence, Claims should not be raised to Payment Gateway Service Provider.

SECURITY TIPS WHILE USING ONLINE PAYMENT

The User's personal data including details relating to debit card or credit card transmitted over the Internet may be susceptible to misuse, hacking, theft and/or fraud and that the College or the Payment Service Providers have no control over such matters.

Although all reasonable care has been taken towards guarding against unauthorised use of any information transmitted by the User, the College does not guarantee that the use of services provided by it will not result in theft or unauthorised use of data over the internet.

The College, the Payment Service Providers and its affiliates and associates shall not be liable for any failure of performance, error, omission, interruption, deletion, defect, delay in operation or transmission, computer virus, communications line failure, theft or destruction or unauthorised access to, alteration of, or use of information contained on the website.

The User will be required to login her own User ID and Password, given by the College in order to register and use the services provided by College on the website.

It shall be the User's own responsibility to keep them secure and confidential.

The User may

- Choose a new password, whenever required for security reasons.
- Keep his/her User ID & Password strictly confidential.
- Be responsible for any transactions made by User under such User ID and Password.

The User is hereby required to sign out of her College account on the Website and close the web browser window when the transactions have been completed.

Do not share the User ID or Password with others. The College will never ask the User for the User's Password in an unsolicited phone call or in an unsolicited e-mail.