



V.V.VANNIAPERUMAL COLLEGE FOR WOMEN
(Belonging to Virudhunagar Hindu Nadars)
An Autonomous Institution Affiliated to Madurai Kamaraj University
Re-accredited with 'A' Grade (3rd cycle) by NAAC
Virudhunagar-626 001



INTERNAL QUALITY ASSURANCE CELL



Report on Student Satisfaction Survey

2021-2022

Student satisfaction survey was collected from all under graduate and post graduate students. 3704 students gave their valuable feedback about Infrastructure of the College and Spacious and Ventilated class, Clean and Eco-friendly Campus, Hygienic Drinking Water Facility, Maintenance and Cleanliness of Wash Rooms, Transport and Conveyance Facilities, Provision of amenities such as Store, Canteen, Xerox center, DTP, Bank Extension Counter and ATM, Accessibility of library sources and online educational resources, Browsing facility / Smart classroom / LCD Projector, Digital Mode of Communication, Support and assistance of Office staff and questions relating to Learning Resources, Teaching and Evaluation, Infrastructure, Promoting Research Culture, Moulding Student's Personality, Participative Management and Student Support and Progression.

Students are highly satisfied with the Relevance of the curriculum to the student's needs, Competence of the Teachers, Eco-friendly campus, execution of student-faculty research forum, Social Welfare Programmes like Blood Donation camps / Extension Service activities through NSS, YRC, RRC, *etc.* the formation and function of Union Cabinet & various committees, motivation for the advanced learners through Cash Awards /Gold Medals/ Prizes.

There are few grey areas where students feel that there should be improvement on maintenance and cleanliness of wash rooms, usage of technical aids such as LCD, Smart board, the provisions for RO water, transport & uninterrupted power supply and Internet browsing facility. More number of opportunities are to be provided for the student's Interaction with Principal/Managing Board.

Action taken report

The following actions have been taken to resolve the grey areas:

1. High speed internet browsing facility has been provided to the students.
2. Cleanliness of wash rooms are maintained through constant monitoring.
3. Usage of technical aids in teaching and learning has been increased for the betterment of student's community.
4. RO water & uninterrupted power supply are provided to the students.
5. More number of interaction sessions with Principal/Managing Board has been arranged.


IQAC Coordinator


PRINCIPAL



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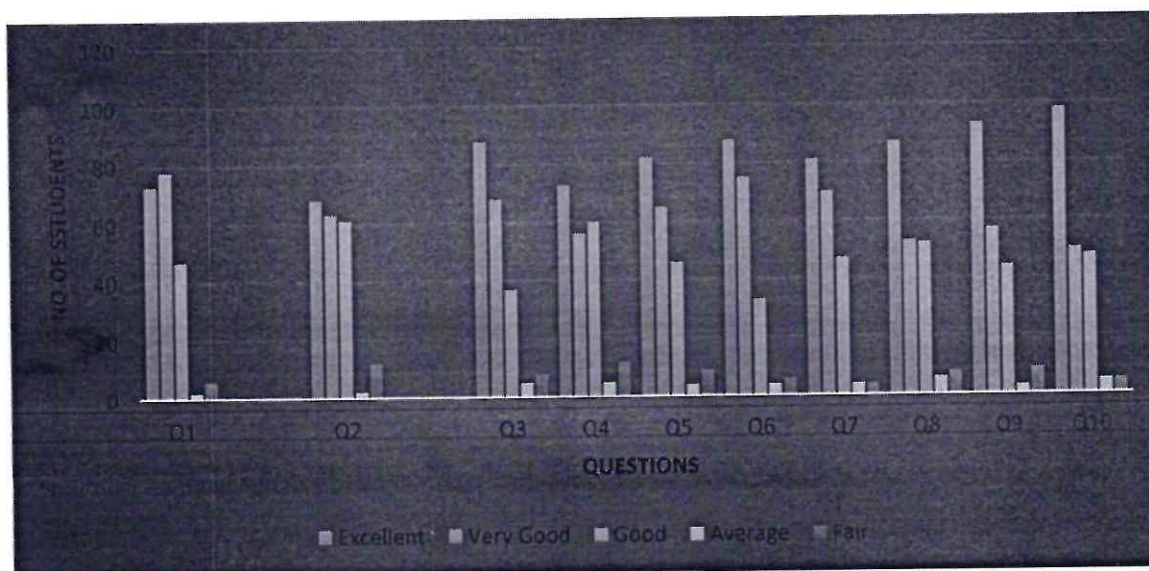
INTERNAL QUALITY ASSURANCE CELL



Student Satisfaction Survey (2021-2022)

PG - II YEAR

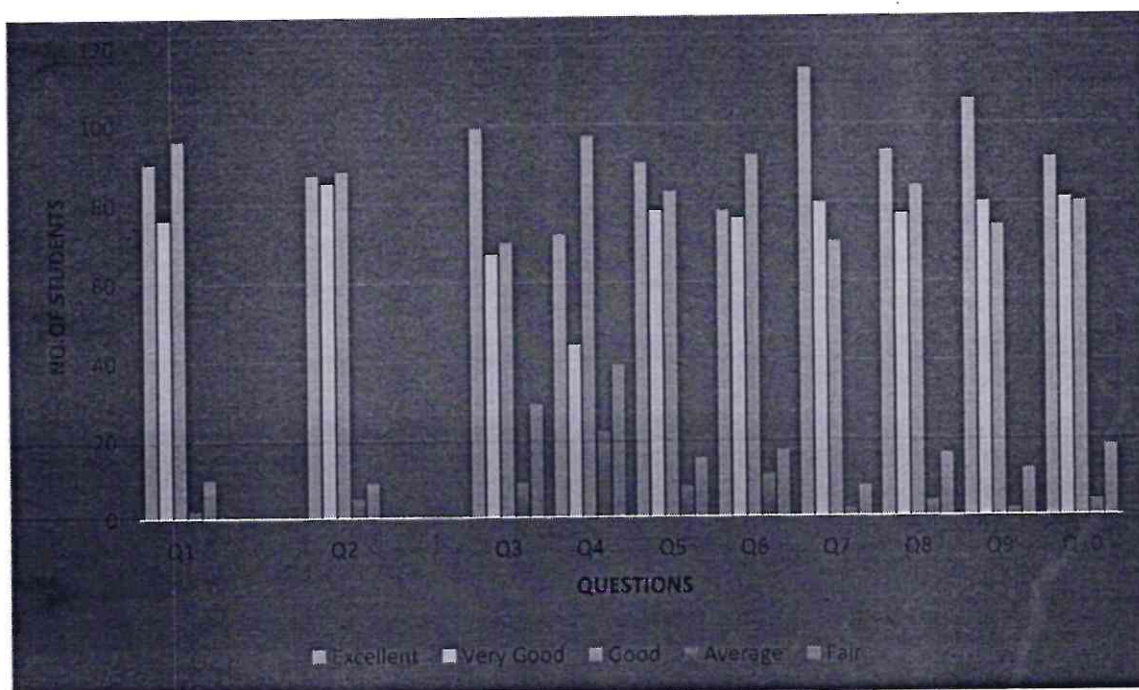
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1.	Infrastructure of the College and spacious and ventilated class	Q1	73	78	47	2	6
2.	Clean and Eco-friendly campus	Q2	68	63	61	2	12
3.	Hygienic drinking water facility	Q3	88	68	37	5	8
4.	Maintenance and cleanliness of wash rooms	Q4	73	56	60	5	12
5.	Transport and conveyance facilities	Q5	82	65	46	4	9
6.	Provision of amenities such as Store, Canteen, Xerox center, DTP, Bank Extension Counter and ATM	Q6	88	75	33	4	6
7.	Accessibility of library sources and online educational resources	Q7	81	70	47	4	4
8.	Browsing facility / Smart classroom / LCD Projector	Q8	87	53	52	6	8
9.	Digital Mode of Communication (SMS System – Attendance and Marks)	Q9	93	57	44	3	9
10.	Support and assistance of Office staff	Q10	98	50	48	5	5



Among all the components, 96.1% of the students have given highest rating for infrastructure of the college, spacious and ventilated class rooms. 47.6% of the student have given highest ranking for the support and assistance of office staff is excellent. Out of 206 students surveyed, 93 students opined that digital mode of communication, 88 students have felt that the provision of amenities such as store, canteen, xerox center, DTP, bank extension counter and ATM and hygienic drinking water facility are excellent. 42.2% of the students have rated browsing facility/Smart classroom/LCD Projector is excellent. 39.8% of the students have rated that the transport and conveyance facilities is excellent. 39.3% of the students have rated that the accessibility of library sources and online educational resources is excellent. 35.4% of the students have rated that the maintenance and cleanliness of wash rooms are excellent. 33% of the students have rated that the clean and eco-friendly campus is excellent.

PG - I YEAR

S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1.	Infrastructure of the College and spacious and ventilated class	Q1	90	76	96	2	10
2.	Clean and Eco-friendly campus	Q2	87	85	88	5	9
3.	Hygienic drinking water facility	Q3	99	67	70	9	29
4.	Maintenance and cleanliness of wash rooms	Q4	72	44	97	22	39
5.	Transport and conveyance facilities	Q5	90	78	83	8	15
6.	Provision of amenities such as Store, Canteen, Xerox center, DTP, Bank Extension Counter and ATM	Q6	78	76	92	11	17
7.	Accessibility of library sources and online educational resources	Q7	114	80	70	2	8
8.	Browsing facility / Smart classroom / LCD Projector	Q8	93	77	84	4	16
9.	Digital Mode of Communication (SMS System – Attendance and Marks)	Q9	106	80	74	2	12
10.	Support and assistance of Office staff	Q10	91	81	80	4	18

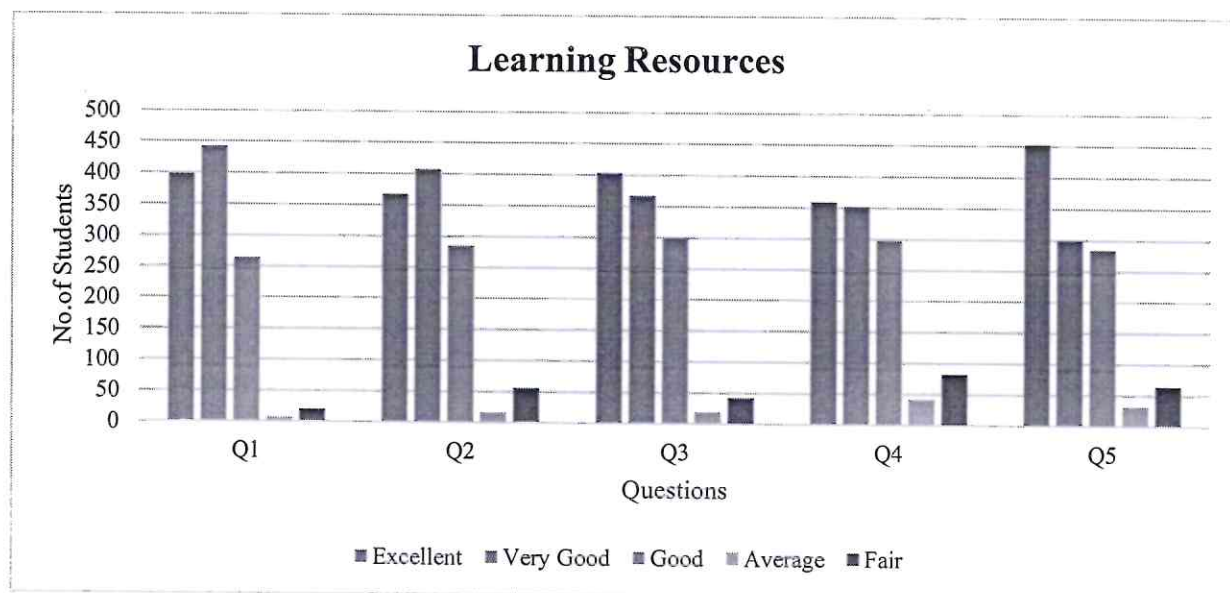


It is clear from the above table that 95.6% of the student have given ranking for Infrastructure of the college and spacious and ventilated class. 41.6% of the student have given highest ranking for the accessibility of library sources and online educational resources is excellent. Out of 274 students surveyed, 106 students have given rating for digital mode of communication is excellent. 99 students have felt that the statement 'hygienic drinking water facility' is excellent. 33.9% students have felt that the browsing facility/Smart classroom / LCD Projector is excellent. 33.2% of the students have opined that the support and assistance of office staff is excellent. 32.8% of the students felt that the transport and conveyance facilities is excellent. 31.8 % of the students have rated clean and eco-friendly campus is excellent. 33.6% of the students have rated that the provision of amenities such as store, canteen, xerox center, DTP, bank extension counter is good. 22.3% of the students are dissatisfied with the maintenance and cleanliness of wash rooms.

UG – III Year

I. Learning Resources

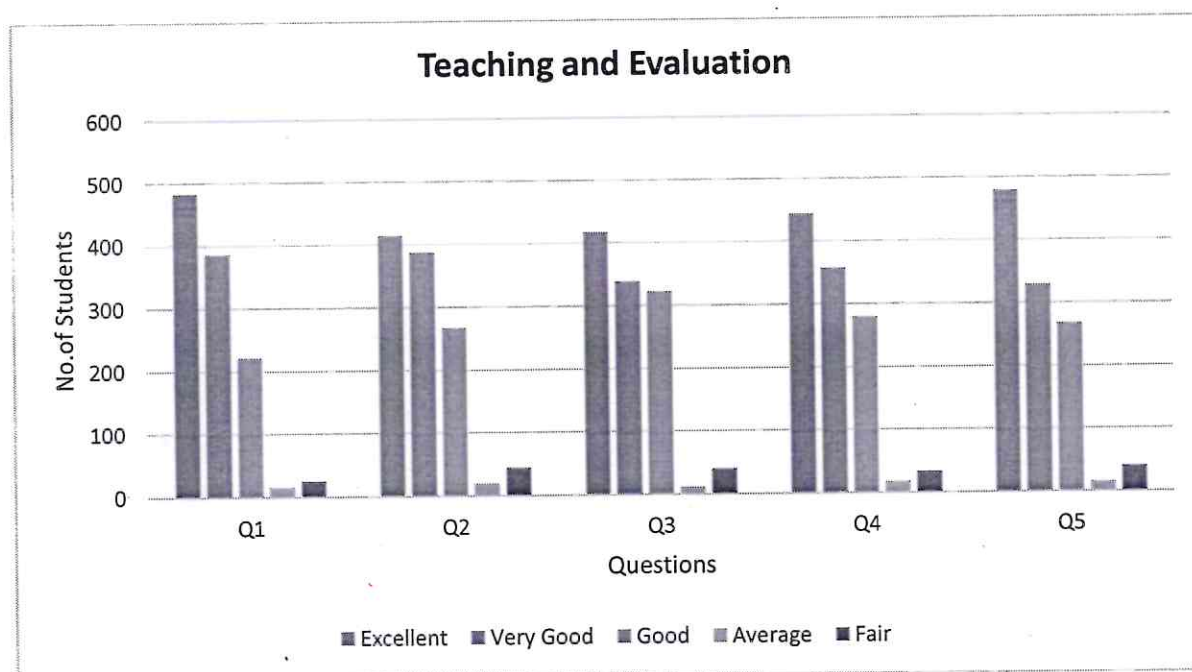
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1.	Relevance of the curriculum to the student's needs	Q1	398	442	264	7	20
2.	Scope for developing Job skills & Life skills	Q2	367	407	285	16	56
3.	Availability of books, journals, magazines in the general and department libraries	Q3	403	367	300	19	42
4.	Usage of Technical aids such as LCD, Smart board	Q4	359	352	297	41	82
5.	Workshops and Guest Lectures give insight into advanced topics	Q5	452	300	284	31	64



Out of 1131 students surveyed, 97.6% of the students have positively responded to the statement 'Relevance of the curriculum to the student's needs'. 94.6% of the students have appreciated that there is availability of books, journals, magazines in the general and department libraries. 93.6% of the students have revealed that there is scope for developing Job skills & Life skills. 91.6% of the students have felt that Workshops and Guest Lectures give insight into the advanced topics. 10.9% of the students have dissatisfaction towards the usage of technical aids such as LCD, Smart board.

II. Teaching and Evaluation

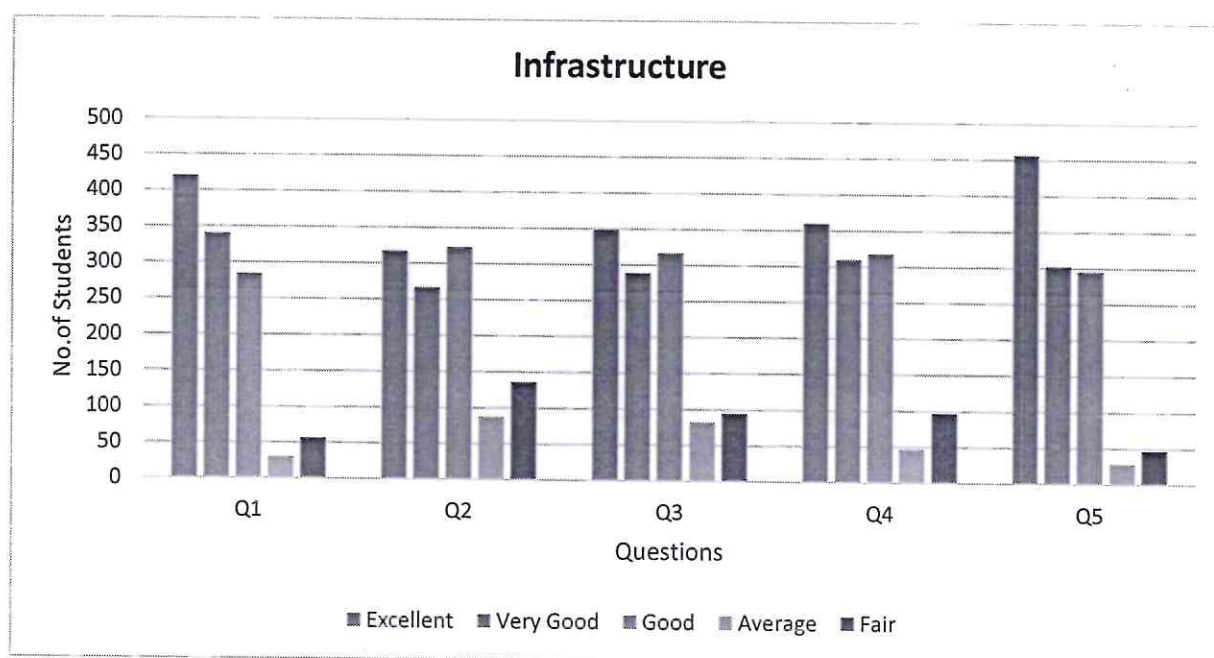
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1.	Competence of the Teachers	Q1	483	386	222	15	25
2.	Completion of the Syllabus on time	Q2	414	387	267	19	44
3.	Teaching techniques and methods adopted	Q3	417	339	323	12	40
4.	Regulation of Internal Tests, Assignments, Seminars, Oral and written quizzes	Q4	444	357	280	17	33
5.	Conduct of Summative examinations	Q5	479	329	268	15	40



The students' opinion about the teacher learning evaluation has been depicted. 96.5% of the students are highly satisfied with the 'Competence of the Teachers'. 95.5% of the students rated 'Regulation of Internal Tests, Assignments, Seminars, Oral and written quizzes' as 'good' to 'excellent'. 95.4% of the students are satisfied with the 'Teaching techniques and methods adopted'. 95.1% of the students appreciated that 'Conduct of Summative examinations' was organized in an excellent way and 94.4% of the students expressed that the faculty members have completed of the syllabus on time.

III. Infrastructure

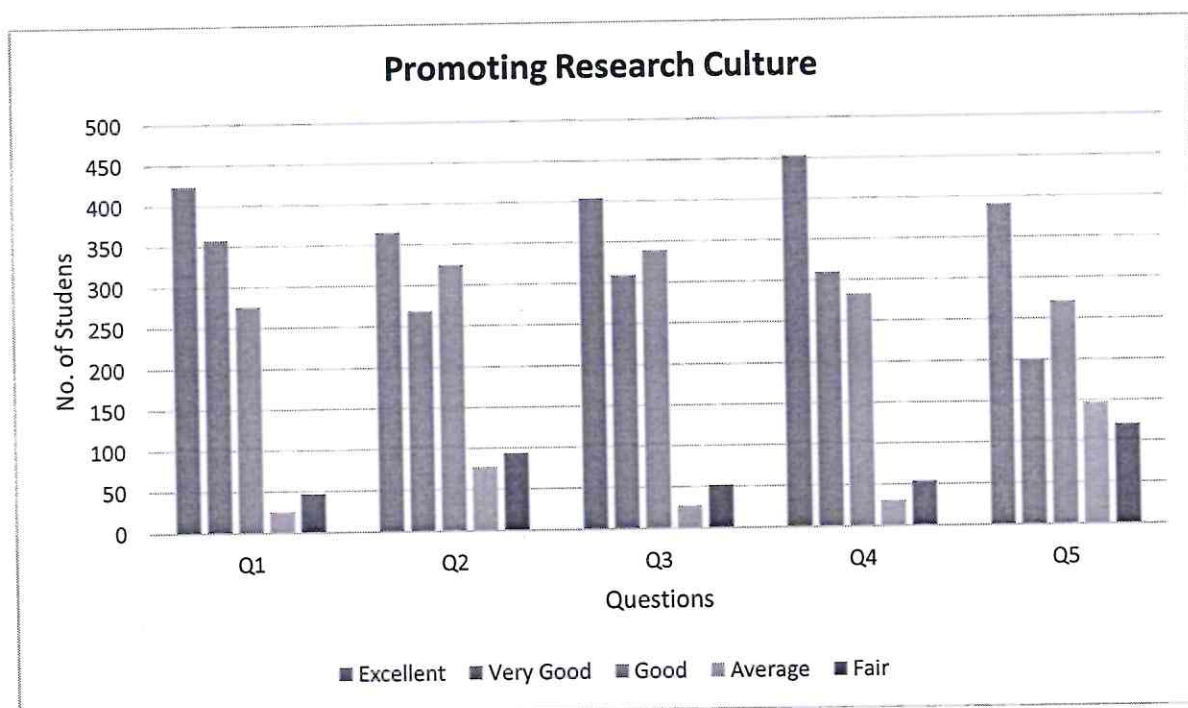
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1.	Availability of Spacious ventilated Classrooms, Multipurpose Hall & Seminar halls	Q1	420	340	284	30	57
2.	Stationery Store and Canteen with variety of supplies	Q2	317	267	323	88	136
3.	Provisions for RO water, Transport & uninterrupted power supply	Q3	348	289	317	82	95
4.	Access to DTP /Xerox, ATM, Bank Extension Counter Facilities	Q4	359	310	318	47	97
5.	Eco-friendly campus	Q5	456	303	296	29	47



Among 1131 students surveyed, 93.3% of the students have opined that the college is Eco-friendly campus. 92.3% of the students have opined that there is availability of spacious ventilated Classrooms, Multipurpose Hall & Seminar halls. 87.3% of the students have revealed that access to DTP /Xerox, ATM, Bank Extension Counter Facilities as 'good' to 'excellent'. 19.8% of the students have dissatisfaction towards the stationery store and canteen with variety of supplies. 15.6% of the students have dissatisfaction towards the provisions for RO water, transport & uninterrupted power supply.

IV. Promoting Research Culture

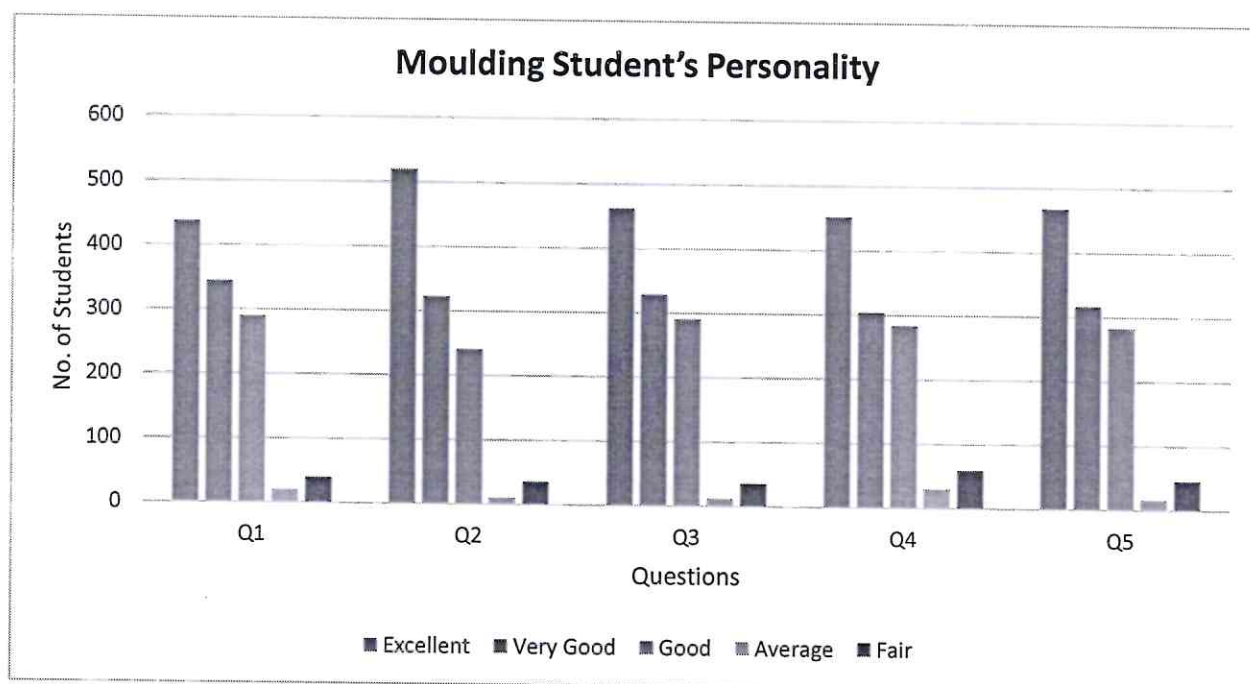
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1.	Execution of Student –Faculty Research Forum	Q1	424	358	276	26	47
2.	Internet browsing facility	Q2	365	269	325	78	94
3.	Participation /Presentation of papers in Seminars/ Workshops/ Conferences	Q3	404	309	339	27	52
4.	Teachers assistance in Getting research grant for carrying out project work	Q4	453	310	283	31	54
5.	Internship / Field visit / Study Tour	Q5	391	201	271	147	121



The students' survey about the promoting research culture teacher has been depicted. 93.5% of the students are highly satisfied with the execution of student –faculty research forum. 93% of the students rated participation/presentation of papers in Seminars/Workshops/ Conferences as 'good' to 'excellent'. 92.5% of the students opined that 'Teachers assistance in getting research grant for carrying out project work' as 'good' to 'excellent'. 23.7% of the students have dissatisfaction towards the Internship/Field visit/Study Tour. 15.2% of the students have dissatisfaction towards the Internet browsing facility.

V. Moulding Student's Personality

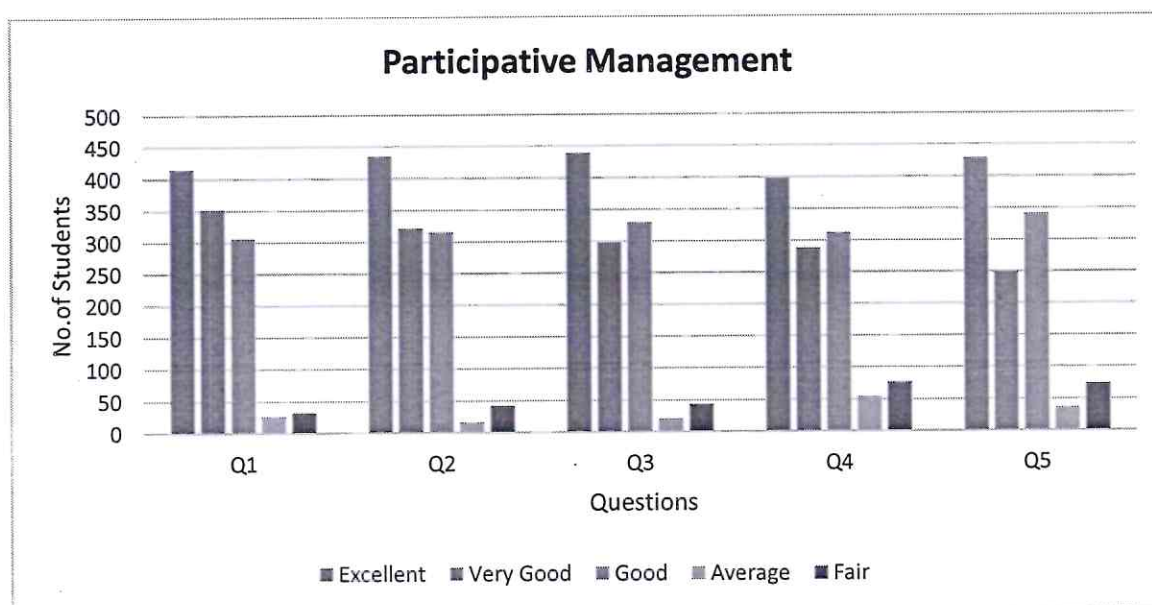
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1.	Bridge Course / Personality Development Programme / Soft skills programmes	Q1	437	344	290	20	40
2.	Social Welfare Programmes like Blood Donation camps / Extension Service activities through NSS, YRC, RRC, etc	Q2	520	323	241	11	36
3.	Emphasis on strict discipline ethical values and proper behaviour	Q3	462	329	291	13	36
4.	Inter-collegiate and inter departmental competitions	Q4	452	304	284	31	60
5.	Social responsibility through observance of National/International Days	Q5	468	317	283	17	46



It is clear from the above table that out of 1131 students surveyed, 95.8% of the students are highly satisfied with the Social Welfare Programmes like Blood Donation camps / Extension Service activities through NSS, YRC, RRC, *etc.* 95.7% of the students have appreciated that there is an emphasis on strict discipline ethical values and proper behaviour. 94.7% of the students are satisfied with the Bridge Course/Personality Development Programme/Soft skills programmes. 94.4% of the students stated that 'Social responsibility through observance of National/International Days' was organized in an excellent way and 91.9% of the students expressed that the Inter-collegiate and inter departmental competitions are conducted in an excellent way.

VI. Participative Management

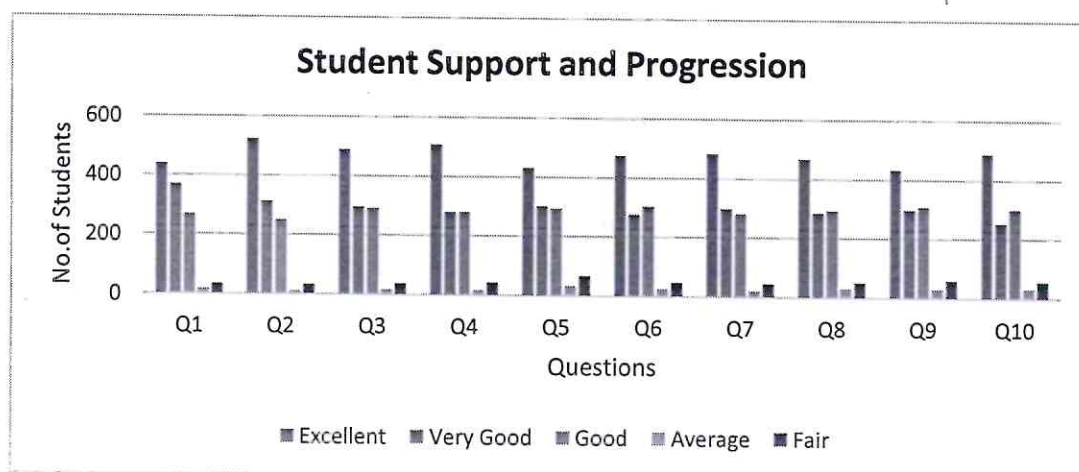
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1.	Formation and function of Union Cabinet & various Committees	Q1	415	352	306	26	32
2.	Students' representation in Board of Studies/ Department Student Council	Q2	435	322	315	17	42
3.	Students' representation in Student Support & Service Forums	Q3	439	298	330	21	43
4.	Interaction with Principal/Managing Board	Q4	399	288	312	55	77
5.	Strengthening Team Spirit through House System	Q5	429	250	342	36	74



The students' survey about participative management has been depicted. 94.9% of the students are highly satisfied with the formation and function of Union Cabinet & various committees. 94.8% of the students rated students' representation in Board of Studies/ Department Student Council as 'good' to 'excellent'. 94.3% of the students opined that 'Students' representation in Student Support & Service Forums' as 'good' to 'excellent'. 11.7% of the students have dissatisfaction towards the Interaction with Principal/Managing Board. 9.7% of the students have dissatisfaction towards the strengthening team spirit through house system.

VII. Student Support and Progression

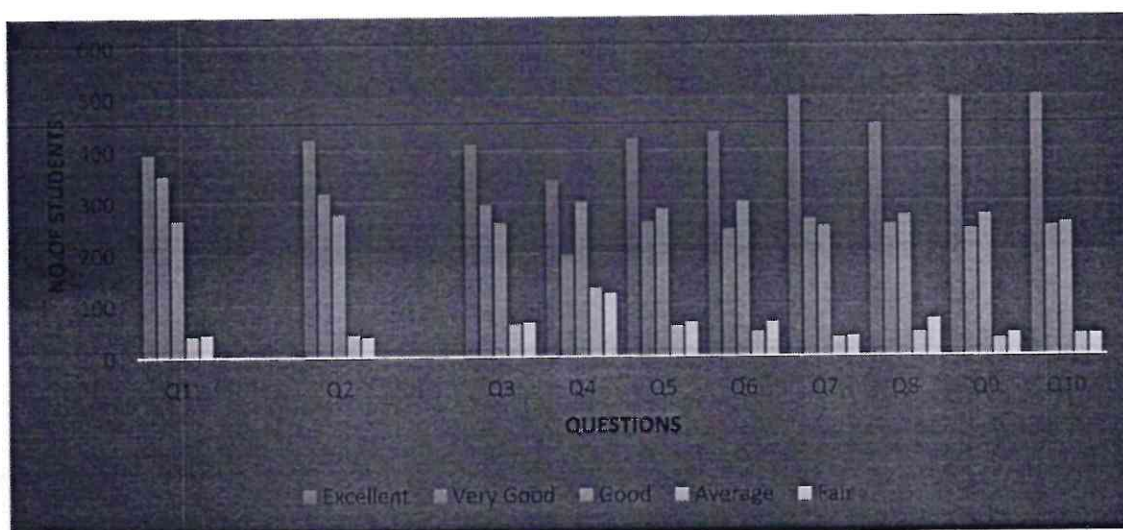
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1.	Remedial Coaching and Teaching	Q1	439	369	270	18	35
2.	Motivation for the Advanced Learners through Cash Awards /Gold Medals/ Prizes	Q2	523	313	250	11	34
3.	Financial assistance to the needy students from welfare funds	Q3	488	296	291	18	38
4.	Fee concession to sports students	Q4	508	280	281	19	43
5.	Support and Assistance by Office staff	Q5	431	303	295	35	67
6.	Grievance Redressal System	Q6	475	277	304	27	48
7.	Ward System to give individual care	Q7	483	298	282	22	46
8.	Employment Opportunities through Job fairs	Q8	468	286	294	32	51
9.	Coaching for Competitive Examination	Q9	433	298	309	31	60
10.	Entrepreneurship Training	Q10	488	253	301	33	56



Among 1131 students surveyed, 96% of the students are satisfied that there is motivation for the advanced learners through Cash Awards /Gold Medals/ Prizes. 95.3% of the students have positively responded to the Remedial Coaching and Teaching. 95% of the students have appreciated the financial assistance to the needy students from welfare funds are conducted in an excellent way. 94.5% of the students stated that there is fee concession to sports students. 93.9% of the students expressed that the ward system to give individual care are conducted in an excellent way. 93.4% of the students have felt that there is proper functioning of Grievance Redressal System. 92.6% of the students have felt that the employment opportunities through Job fairs are organised excellently. 92.1% of the students have felt that they have been provided with excellent Entrepreneurship Training. 91.9 % of the students have stated that there is excellent coaching for competitive examination and 90.9% of the students have opined that there is excellent support and assistance by office staff.

UG – II Year

S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1.	Infrastructure of the College and spacious and ventilated class	Q1	394	353	266	41	45
2.	Clean and Eco-friendly campus	Q2	422	318	277	43	39
3.	Hygienic drinking water facility	Q3	413	296	260	63	67
4.	Maintenance and cleanliness of wash rooms	Q4	344	198	301	134	122
5.	Transport and conveyance facilities	Q5	423	263	287	60	66
6.	Provision of amenities such as Store, Canteen, Xerox center, DTP, Bank Extension Counter and ATM	Q6	436	248	301	48	66
7.	Accessibility of library sources and online educational resources	Q7	504	268	252	36	39
8.	Browsing facility / Smart classroom / LCD Projector	Q8	450	257	274	46	72
9.	Digital Mode of Communication (SMS System – Attendance and Marks)	Q9	499	247	275	34	44
10.	Support and assistance of Office staff	Q10	504	253	259	41	42

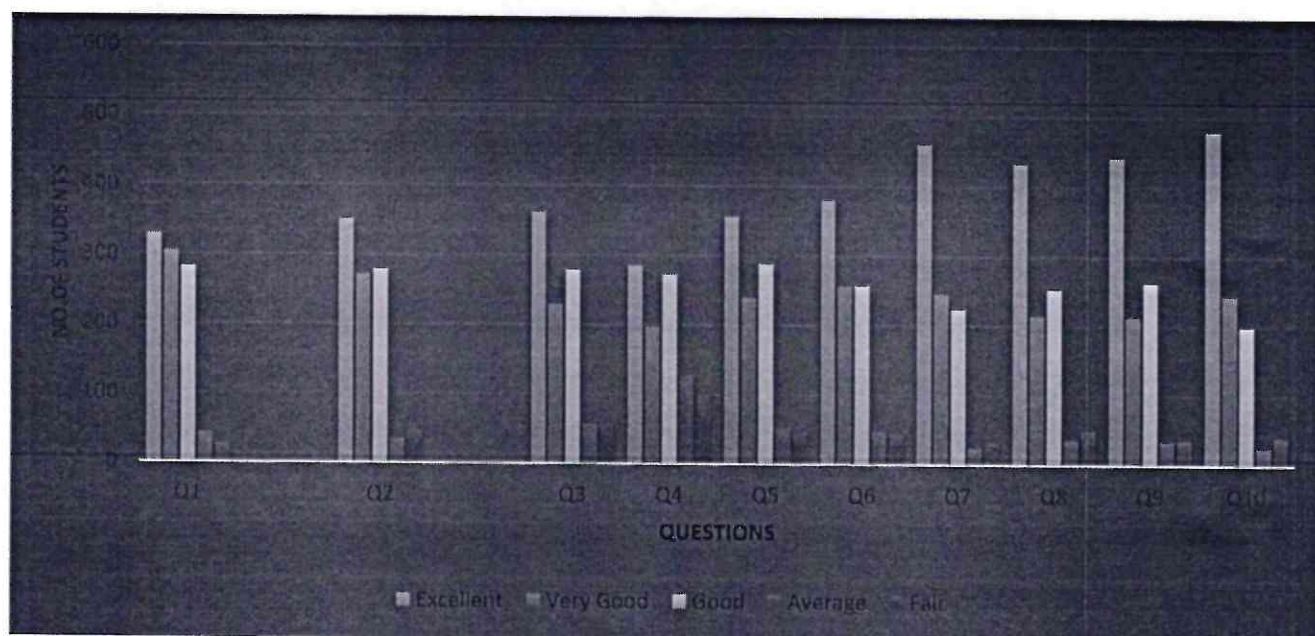


From the above table it is inferred that 92.7 % of the students have given highest ranking for Infrastructure of the college and spacious and ventilated class. 45.9% of the student have given highest ranking for the accessibility of library sources and online educational resources and that the support and assistance of office staff are excellent. Out of 1099 students surveyed, 499 of the student have given ranking for digital mode of communication is excellent. 450 students have felt that browsing facility/Smart classroom / LCD Projector is excellent. 39.7% of the students have given rating for provision of amenities such as store, canteen, xerox center, DTP, bank extension counter is excellent.

38.5% of the students felt that transport and conveyance facilities is excellent. 38.4 % of the students have rated clean and eco-friendly campus is excellent. 37.6% of the students have the statement 'hygienic drinking water facility' is excellent. 31.3% of the students have rated that the maintenance and cleanliness of wash rooms is excellent.

UG – I Year

S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1.	Infrastructure of the College and spacious and ventilated class	Q1	330	305	283	43	27
2.	Clean and Eco-friendly campus	Q2	351	273	280	35	49
3.	Hygienic drinking water facility	Q3	362	230	280	57	59
4.	Maintenance and cleanliness of wash rooms	Q4	287	198	273	128	102
5.	Transport and conveyance facilities	Q5	357	240	289	54	48
6.	Provision of amenities such as Store, Canteen, Xerox center, DTP, Bank Extension Counter and ATM	Q6	381	257	258	48	44
7.	Accessibility of library sources and online educational resources	Q7	461	246	224	25	32
8.	Browsing facility / Smart classroom / LCD Projector	Q8	433	215	253	37	50
9.	Digital Mode of Communication (SMS System – Attendance and Marks)	Q9	442	213	263	34	36
10.	Support and assistance of Office staff	Q10	480	244	199	25	40
11.							



In the above table among all the components, 92.9% of the students have given highest ranking for Infrastructure of the college and spacious and ventilated class. 48.6% of the student have given ranking for the support and assistance of office staff is excellent. Out of 988 students surveyed, 461 of the student have given ranking for the accessibility of library sources and online educational resources is excellent. 442 students have felt that digital mode of communication is excellent. 43.8% of the students have felt that the browsing facility/Smart classroom / LCD Projector is excellent. 38.6% of the students have given rating for provision of amenities such as store, canteen, xerox center, DTP, bank extension counter is excellent. 36.6% of the students felt that hygienic drinking water facility is excellent. 36.1% of the student felt that the transport and conveyance facilities is excellent. 35.5 % of the students have rated clean and eco-friendly campus is excellent. 23.3% of the students have dissatisfaction with the maintenance and cleanliness of wash rooms.



IQAC Coordinator



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