



**V.V.VANNIAPERUMAL COLLEGE FOR WOMEN**  
(Belonging to Virudhunagar Hindu Nadars)  
An Autonomous Institution Affiliated to Madurai Kamaraj University  
Re-accredited with 'A' Grade (3<sup>rd</sup> cycle) by NAAC  
Virudhunagar-626 001



**Student Satisfaction Survey (SSS)**  
**on**  
**Overall Institutional Performance**



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### INTERNAL QUALITY ASSURANCE CELL

#### Report on Student Satisfaction Survey

The main purpose of conducting Student Satisfaction Survey (SSS) is to gain actionable data to improve teaching and learning requirements and infrastructure of the college. This survey gives a chance for the students to share their views regarding the curriculum, infrastructure and overall functioning of the college. Student Satisfaction Survey was conducted on 5.5.2021 for the Academic Year 2020-2021.

SSS was conducted through Google Forms and the data related to various aspects about the college were collected from the students of both UG and PG courses. SSS for I UG, II UG & I PG students mainly focused on curriculum and infrastructure aspects whereas the SSS meant for III UG and II PG students covered the overall aspects of the college, i.e., Learning Resources and Progress, Teaching and Evaluation, Infrastructure, Teacher-student Relationship, Schemes and Opportunities for Employment, Promoting Research Culture, Student Support and Progression, Means to mould Student's Personality and Chances to acquire Leadership.

Student Satisfaction Survey reveals that the students were well satisfied with the design of curriculum and the overall infrastructure of College that facilitates learning. The support provided by the teachers to attend the online classes and examination, 'Hygienic drinking water facility', transport facilities and other amenities in the college were also rated as very good.

Based on the survey, it was found that the students expect much more provisions related to Internet/Wi-Fi facility, access to DTP /Xerox, ATM, Bank Extension Counter. They also felt the need for maintenance and cleanliness of wash room.

**IQAC Coordinator**

  
**PRINCIPAL**



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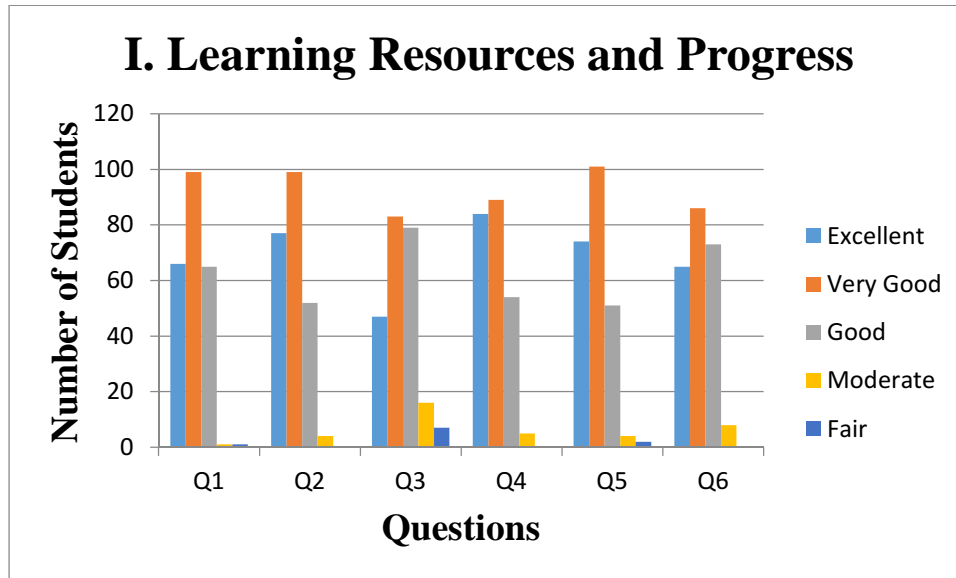
### INTERNAL QUALITY ASSURANCE CELL

### Student Satisfaction Survey ( 2020-2021)

### PG - II YEAR

#### I. Learning Resources and Progress

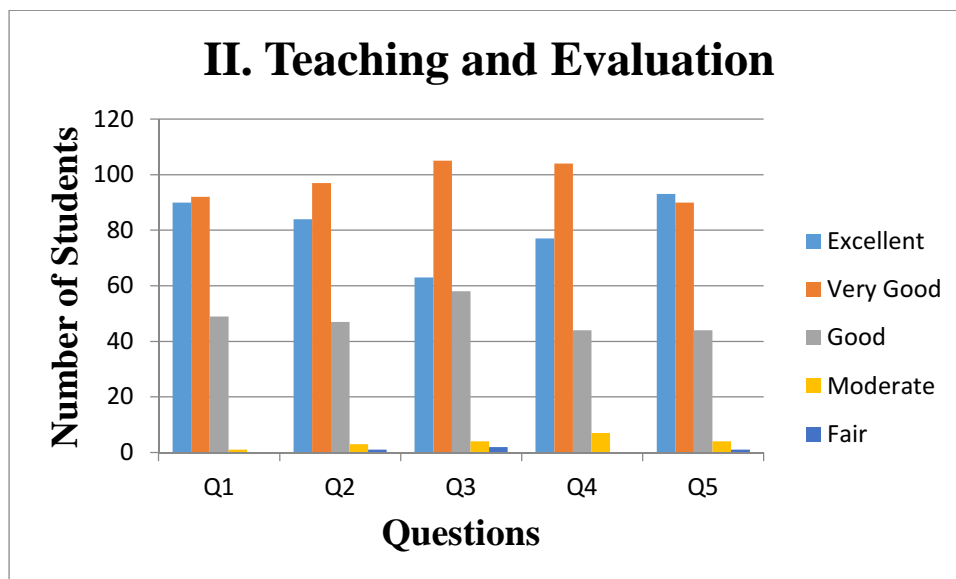
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Relevance of the course content to the student's needs	Q1	66	99	65	1	1
2	Availability of books, journals, magazines in the general and department libraries	Q2	77	99	52	4	0
3	Usage of Technical aids such as LCD, Laptop, Computer, OHP	Q3	47	83	79	16	7
4	Support to the On-line classes and On-line examination.	Q4	84	89	54	5	0
5	Organization of seminars, conferences, workshops and guest lectures	Q5	74	101	51	4	2
6	Promotion of skill development for jobs and life.	Q6	65	86	73	8	0



99% of 232 students who participated in the survey responded 'good' to 'excellent' to the question on 'Relevance of the course content to the student's needs', 98% of the students expressed that 'Availability of books, journals, magazines in the general and department libraries' as 'good' to 'excellent' and the remaining 2% of them expressed their dissatisfaction. There was a positive response of 90% to the question on the 'Usage of Technical aids such as LCD, Laptop, Computer, OHP' while 10% expressed their dissatisfaction. 38.36% of the students opined that the support provided by the teachers to attend the online classes and examination as very good. 97.4% appreciated the mode of organization of seminars, conferences, workshops and guest lectures' while the remaining 2.6% of them expressed that it was average and fair. 37.06% of students opined that the teachers motivated them for 'Promotion of skill development for jobs and life'.

## II. Teaching and Evaluation

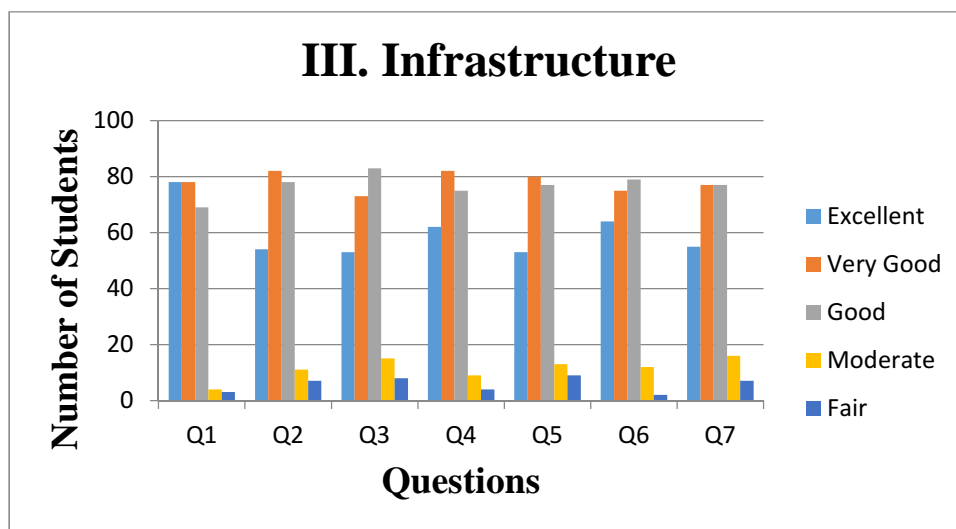
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Quality Competence of the Teachers	Q1	90	92	49	1	0
2	Completion of the Syllabus in time	Q2	84	97	47	3	1
3	Teaching techniques and methods adopted	Q3	63	105	58	4	2
4	Regulation of Tests, Assignments, Seminars, Oral and written quizzes	Q4	77	104	44	7	0
5	Coordination of Summative examinations	Q5	93	90	44	4	1



39.65% of the students who participated in the survey opined that the ‘Quality Competence of the Teachers’ are very good, 78% of the students stated that the ‘Time taken by the teachers to complete the syllabus in time’ were ‘excellent’ and ‘very good’. 97.4% of the students opined that ‘Methodologies used by the teachers’ were good to excellent whereas the remaining 2.6% of them noted that they were fair and average. 97% of the students appreciated the ‘Regulation of Tests, Assignments, Seminars Oral and written quizzes’ while the remaining 3% of them expressed that it was average and 40% of the students viewed that the ‘Coordination of Summative examinations’ was excellent.

### III. Infrastructure

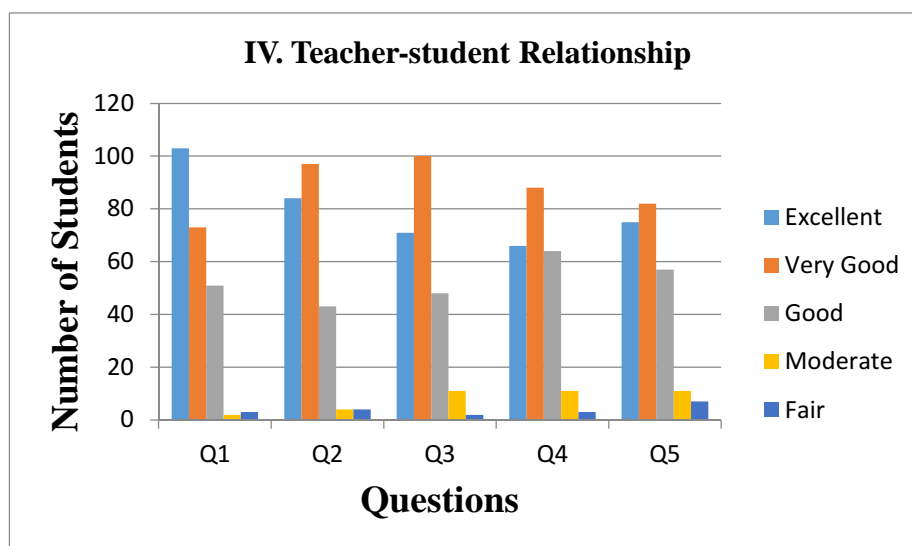
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Availability of Spacious ventilated Classrooms, Multipurpose Hall & Seminar halls	Q1	78	78	69	4	3
2	Feel at home hostels with 24x7 medical care	Q2	54	82	78	11	7
3	Stationery Store and Canteen with variety of supplies	Q3	53	73	83	15	8
4	Facilities of RO water, Transport & uninterrupted power supply	Q4	62	82	75	9	4
5	Access of DTP /Xerox, ATM, Bank Extension Counter Facilities	Q5	53	80	77	13	9
6	Promoting eco-friendly campus	Q6	64	75	79	12	2
7	Innovative initiative-suspended coffee	Q7	55	77	77	16	7



Among all the components, 96.9% of the students have given highest rating for the ‘Availability of Spacious ventilated Classrooms, Multipurpose Hall & Seminar halls’. Other facilities of the College viz., hostel and medical care, Stationery Store and Canteen, RO water, Transport, DTP /Xerox, ATM, Bank Extension Counter, etc. were also rated as excellent around by 25% of students.

## IV. Teacher-student Relationship

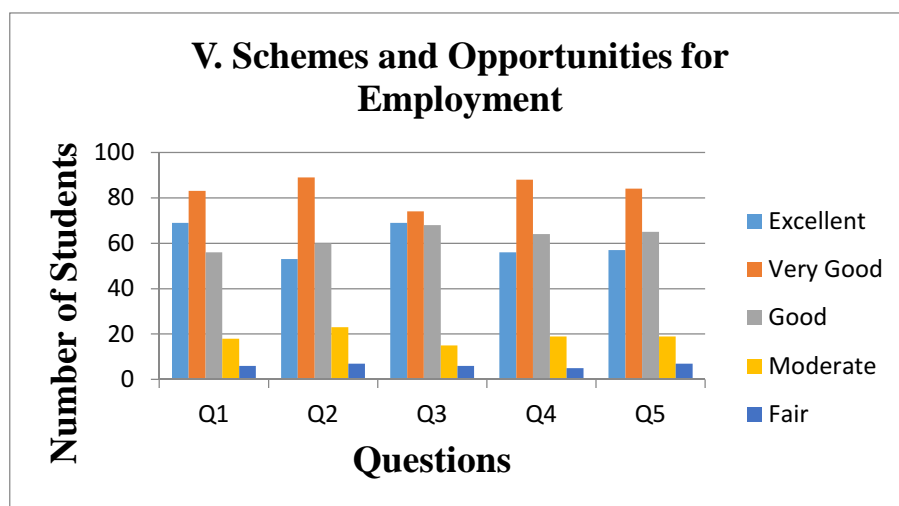
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Functioning of Ward system care for individual student	Q1	103	73	51	2	3
2	Encouragement to participate in competitions/sports/extra-curricular activities / Paper Presentation	Q2	84	97	43	4	4
3	Grievance Redressal System in the college and department	Q3	71	100	48	11	2
4	Parents and Teachers meeting	Q4	66	88	64	11	3
5	Financial assistance from the teachers	Q5	75	82	57	11	7



The students' opinion about the teacher-student relationship is presented in Fig. 4. The students are highly satisfied with the 'Functioning of Ward system'. 41.8% of the students rated 'Encouragement to participate in competitions/sports/extra-curricular activities / Paper Presentation' as very good. 43% of the students opined that 'Grievance Redressal System in the college and department' are functioning in a very good way. 37.9% of the students stated that 'Parents and Teachers meeting' was organized in a very good way and 35.3% of the students expressed that the financial help provided by the teachers were very good.

## V. Schemes and Opportunities for Employment

S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Functioning of Placement Cell	Q1	69	83	56	18	6
2	On-campus and Off campus job fairs	Q2	53	89	60	23	7
3	Functioning of Women Empowerment Cell, Entrepreneurship and Talent Development Cell	Q3	69	74	68	15	6
4	Availability of Job –oriented and Skill –oriented courses	Q4	56	88	64	19	5
5	Intensive coaching for competitive examinations	Q5	57	84	65	19	7

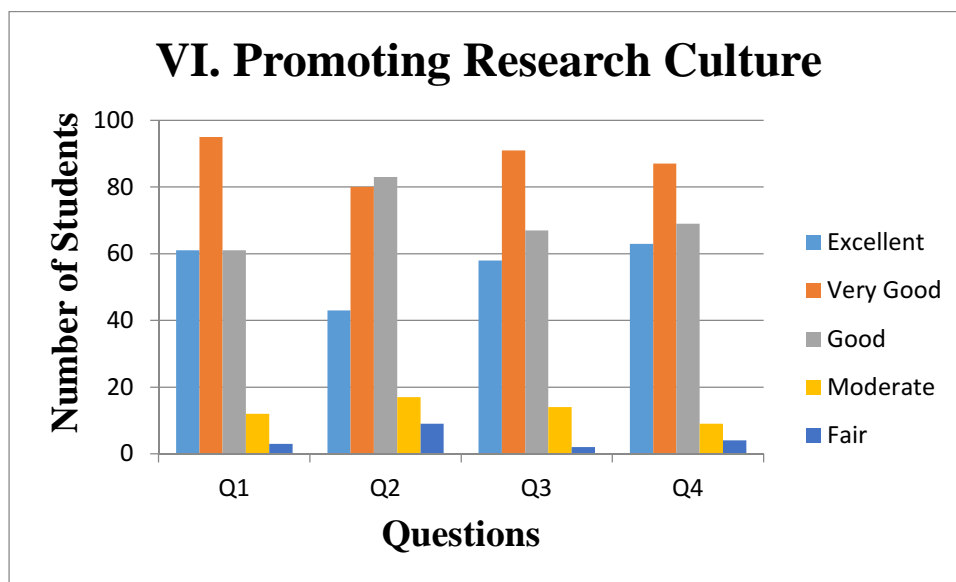


89.65% of the students who participated in the survey opined that the functioning of placement cell was good to excellent whereas the remaining 10.35% of them noted that they were fair and average. 87% of the students opined that the ‘On-campus and Off campus job fairs’ organized by the placement cell was good to excellent while the remaining 13% of them stated that it was average and fair. 31.89% of the students expressed that the ‘Functioning of Women Empowerment Cell, Entrepreneurship and Talent Development Cell’ were very good. 37.93% of the students stated that ‘Availability of Job –oriented and Skill –oriented courses’ were very good and 36.20% of the students rated that ‘Intensive coaching for competitive examinations’ was very good.



## VI. Promoting Research Culture

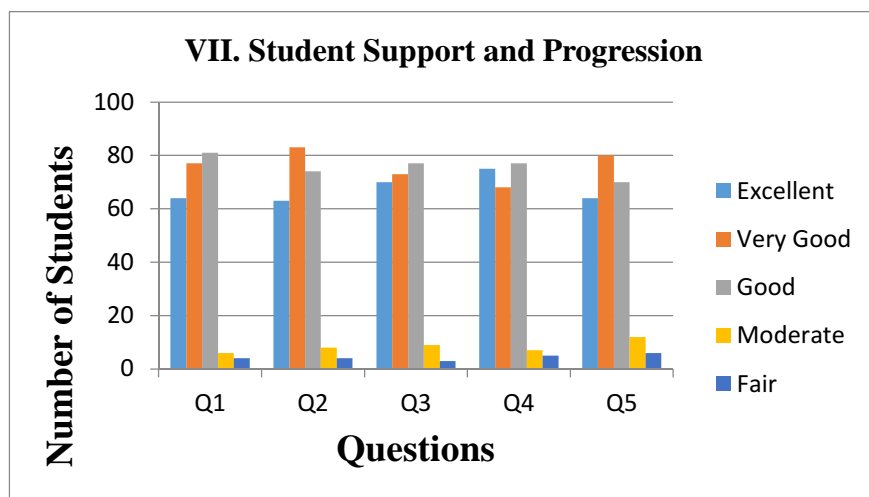
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Execution of Student –Faculty Research Forum	Q1	61	95	61	12	3
2	Access to browse through Internet and Intranet facilities	Q2	43	80	83	17	9
3	Participate on /Presentation of papers in Seminars/ Workshops/ Conferences	Q3	58	91	67	14	2
4	Assistance to students in projects & to get research grants	Q4	63	87	69	9	4



93.53% of 232 students who participated in the survey responded ‘good’ to ‘excellent’ to the question on ‘Execution of Student –Faculty Research Forum’, 88.79% of the students expressed that ‘Access to browse through Internet and Intranet facilities’ as ‘good’ to ‘excellent’ and the remaining 11.21% of them expressed their dissatisfaction. There was a positive response of 93.10% to the question on the ‘Participate on /Presentation of papers in Seminars/ Workshops/ Conferences’ while 6.90% expressed their dissatisfaction. 94.39% appreciated the ‘Assistance to students in projects & to get research grants’ while the remaining 5.61% of them expressed that it was average and fair.

## VII. Student Support and Progression

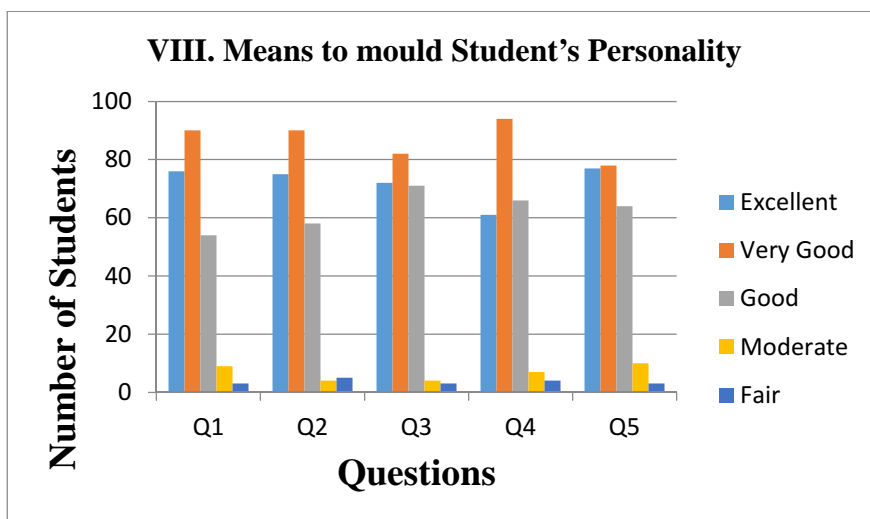
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Remedial Coaching and Teaching	Q1	64	77	81	6	4
2	Courses for hostel students – Typing, Tailoring, Sewing, Cooking & Hindi classes	Q2	63	83	74	8	4
3	Financial assistance to the needy students from welfare funds	Q3	70	73	77	9	3
4	Cash Awards /Gold Medals/ Prizes to Winners/ Sports celebrities/ Best outgoing students	Q4	75	68	77	7	5
5	Fee concession to sports students	Q5	64	80	70	12	6



The students' opinion about the student support and progression is presented in Fig. 6. The students are highly satisfied with the 'Remedial Coaching and Teaching' provided by the teachers to promote the slow learners. 35.77% of the students viewed that 'Courses offered to hostile students – Typing, Tailoring, Sewing, Cooking & Hindi classes' were very good. 33% of the students rated that 'Cash Awards /Gold Medals/ Prizes to Winners/ Sports celebrities/ Best outgoing students' and 'Financial assistance to the needy students from welfare funds' as good. 34.48% of the students expressed that 'Fee concession provided to sports students' was very good.

## VIII. Means to mould Student's Personality

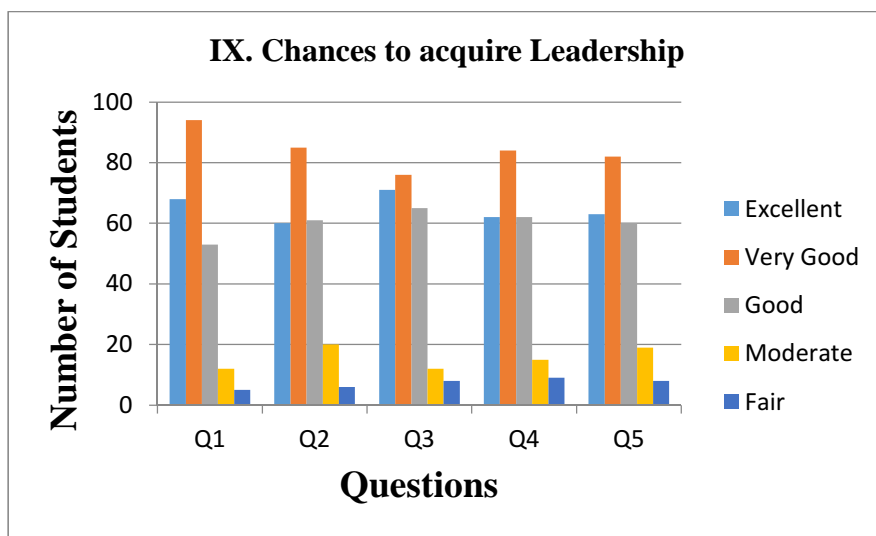
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Bridge course for Freshers / Personality Development Programme / Soft skills programmes	Q1	76	90	54	9	3
2	Social Welfare Programmes (NSS, YRC, RRC, SSL etc)	Q2	75	90	58	4	5
3	Organization of campus – blood donation / yoga & meditation	Q3	72	82	71	4	3
4	Emphasis on decorum (proper behavior) and Strict discipline	Q4	61	94	66	7	4
5	Organizing inter-collegiate and inter departmental competitions by every department association and forums	Q5	77	78	64	10	3



Out of 232 students surveyed, 94 (40.5%) opined that the efforts taken by the college to maintain proper behavior and strict discipline are 'very good'. Nearly 95% of the students stated that 'Social Welfare Programmes' organized by the different forums and 'Bridge course for Freshers / Personality Development Programme / Soft skills programmes' offered by the college were good to excellent. 35% of the students viewed that organization of blood donation camp and inter-collegiate and inter departmental competitions by every department association and forums were very good.

## IX. Chances to acquire Leadership

S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Democratic election for Student's Union Cabinet	Q1	68	94	53	12	5
2	Formation and function of Union Cabinet & Hostel Cabinet	Q2	60	85	61	20	6
3	Students' representation in Student Service Forums / Class	Q3	71	76	65	12	8
4	Interaction with Principal/Managing Board	Q4	62	84	62	15	9
5	Team Spirit in Sports and Social Welfare Activities	Q5	63	82	60	19	8



From the above table, it was inferred that nearly 40.5 % of the students viewed that democratic election for student's 'Union Cabinet' was very good. 36% of the students rated that the formation and functioning of 'Union Cabinet & Hostel Cabinet' and the students 'Interaction with Principal/Managing Board' was very good. 30.6% of the students viewed that 'Students' representation in Student Service Forums / Class' was excellent. 35.3% of the students opined that 'student's involvement in Sports and Social Welfare Activities' was highly satisfied.



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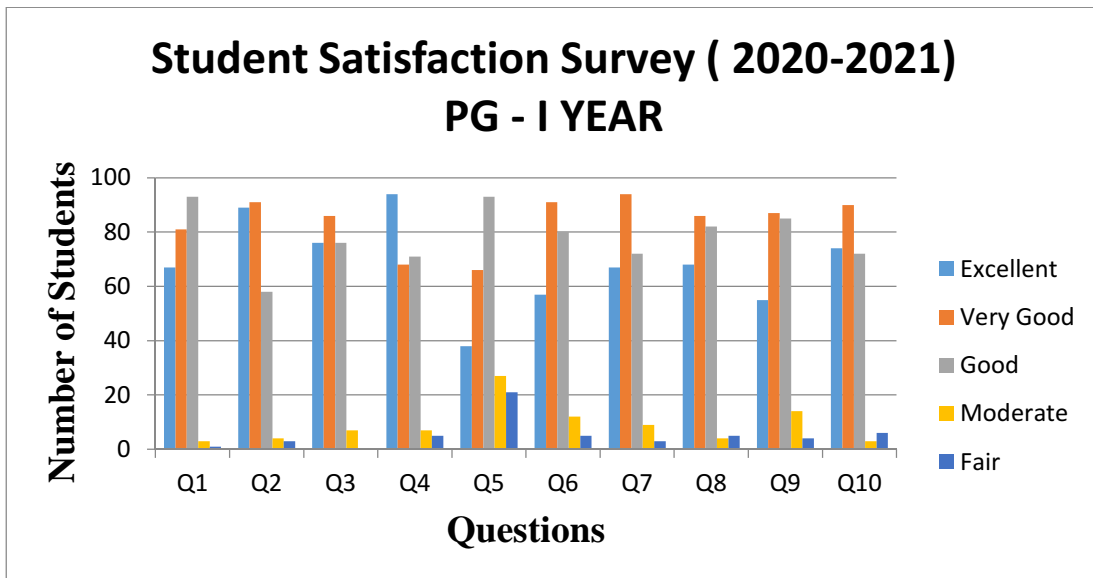
Virudhunagar-626 001

### INTERNAL QUALITY ASSURANCE CELL

### Student Satisfaction Survey ( 2020-2021)

### PG - I YEAR

S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Infrastructure of the College, spacious and ventilated class rooms.	Q1	67	81	93	3	1
2	Support to the On-line classes and On-line examination.	Q2	89	91	58	4	3
3	Clean and Eco-friendly campus with uninterrupted power supply.	Q3	76	86	76	7	0
4	Hygienic drinking water facility.	Q4	94	68	71	7	5
5	Maintenance and cleanliness of wash rooms.	Q5	38	66	93	27	21
6	Transport and conveyance facilities.	Q6	57	91	80	12	5
7	Support and assistance of office staff.	Q7	67	94	72	9	3
8	Accessibility of library sources and online educational resources.	Q8	68	86	82	4	5
9	Provision of amenities such as Store, Canteen, Xerox center, DTP, Bank Extension Counter & ATM.	Q9	55	87	85	14	4
10	Digital Mode of Communication (SMS System , Attendance & Marks).	Q10	74	90	72	3	6



In the above table among all the components, 98.3% of the students have given highest rating for infrastructure of the college, spacious and ventilated class rooms. 97.1% of the students opined that the support provided by the teachers to attend the online classes and examination and to keep up clean and eco-friendly campus with uninterrupted power supply as good to excellent and the remaining 2.9% of them expressed that it was average and fair. 96.1 % of the students stated that accessibility of library sources and online educational resources and the digital mode of communication were good to excellent and the remaining 3.9% of them expressed that it was average and fair. 38.3% of the students rated that hygienic drinking water offered by the college as excellent and support and assistance provided by office staff as very good. 37.1% of the students expressed that transport and conveyance facilities offered by the college to them was very good. 35.5% of the students opined that provision of amenities such as Store, Canteen, Xerox center, DTP, Bank Extension Counter & ATM as very good. 19.5% of the students viewed that the maintenance and cleanliness of wash rooms was average and fair.



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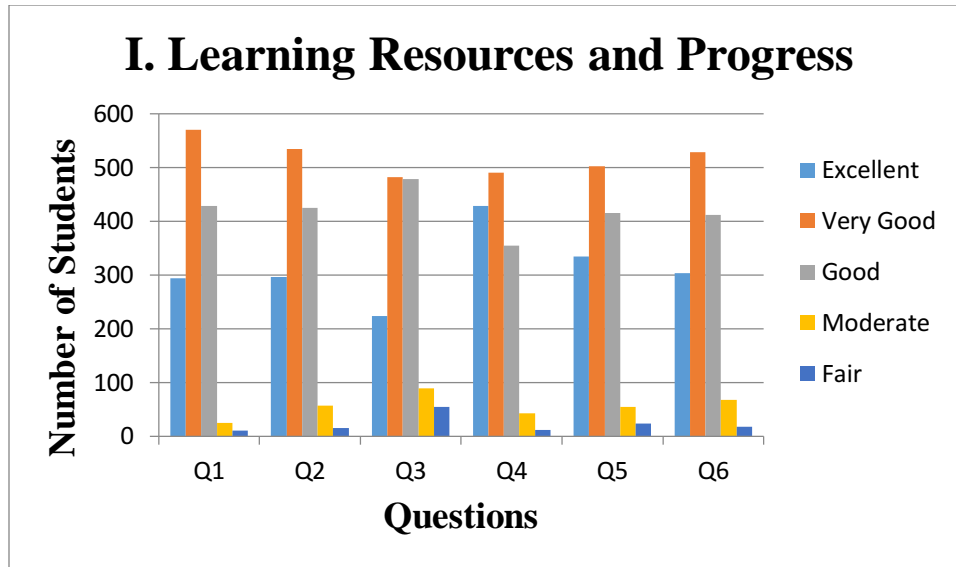
### INTERNAL QUALITY ASSURANCE CELL

### Student Satisfaction Survey ( 2020-2021)

### UG - III YEAR

#### I. Learning Resources and Progress

S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Relevance of the course content to the student's needs	Q1	294	570	429	25	10
2	Availability of books, journals, magazines in the general and department libraries	Q2	296	535	425	57	15
3	Usage of Technical aids such as LCD, Laptop, Computer, OHP	Q3	224	482	479	89	54
4	Support to the On-line classes and On-line examination.	Q4	428	490	355	43	12
5	Organization of seminars, conferences, workshops and guest lectures	Q5	334	502	415	54	23
6	Promotion of skill development for jobs and life.	Q6	303	528	412	68	17

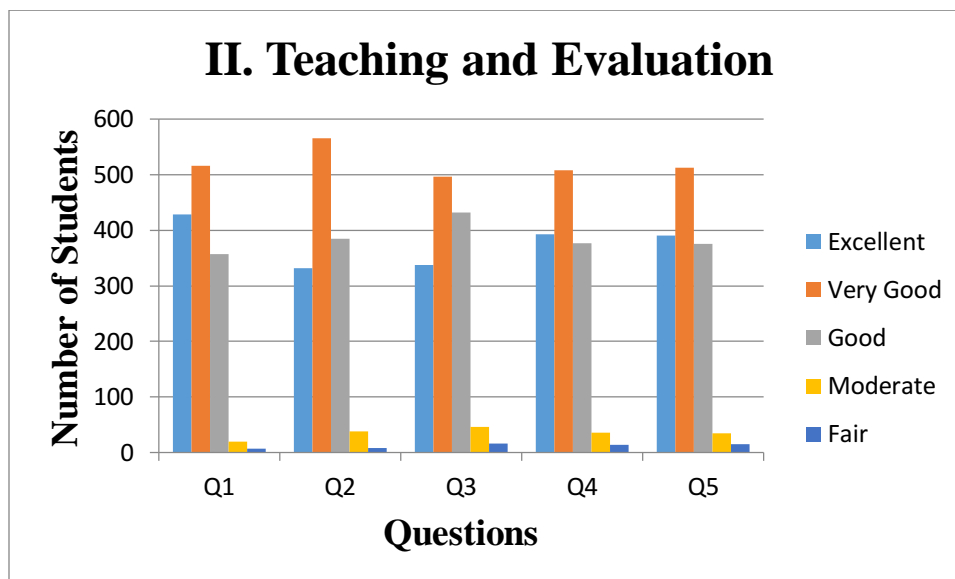


97% of 1328 students who participated in the survey responded ‘good’ to ‘excellent’ to the question on ‘Relevance of the course content to the student’s needs’, 95% of the students expressed that ‘Availability of books, journals, magazines in the general and department libraries’ as ‘good’ to ‘excellent’ and the remaining 5% of them expressed their dissatisfaction. There was a positive response of 89.2% to the question on the ‘Usage of Technical aids such as LCD, Laptop, Computer, OHP’ while 10.8% expressed their dissatisfaction. 36.89% of the students opined that the support provided by the teachers to attend the online classes and examination as very good. 94.2% appreciated the’ mode of organization of seminars, conferences, workshops and guest lectures’ while the remaining 5.8% of them expressed that it was average and fair. 39.75% (528) of students opined that the teachers motivated them for ‘Promotion of skill development for jobs and life’.



## II. Teaching and Evaluation

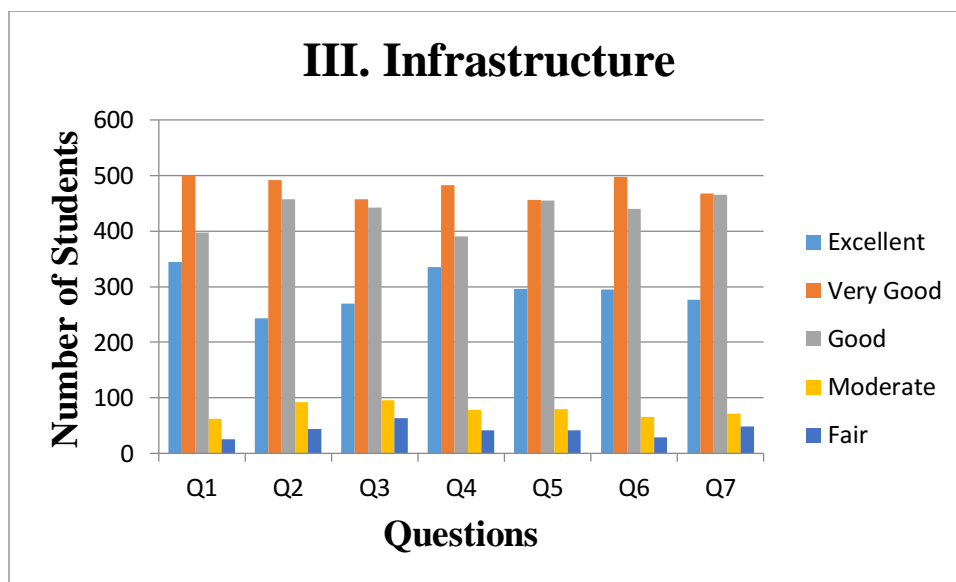
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Quality Competence of the Teachers	Q1	428	516	357	20	7
2	Completion of the Syllabus in time	Q2	332	565	385	38	8
3	Teaching techniques and methods adopted	Q3	338	496	432	46	16
4	Regulation of Tests, Assignments, Seminars, Oral and written quizzes	Q4	393	508	377	36	14
5	Coordination of Summative examinations	Q5	390	513	375	35	15



38.85% of the students who participated in the survey opined that the ‘Quality Competence of the Teachers’ was very good, 71.53% of the students stated that the ‘Time taken by the teachers to complete the syllabus in time’ was ‘very good’ and ‘good’. 95.33% of the students opined that ‘Methodologies used by the teachers’ were good to excellent whereas the remaining 4.67% of them noted that they were fair and average. 96.23% of the students appreciated the ‘Regulation of Tests, Assignments, Seminars, Oral and written quizzes’ and ‘Coordination of Summative examinations’ while the remaining 3.77% of them expressed that it was average and fair.

### III. Infrastructure

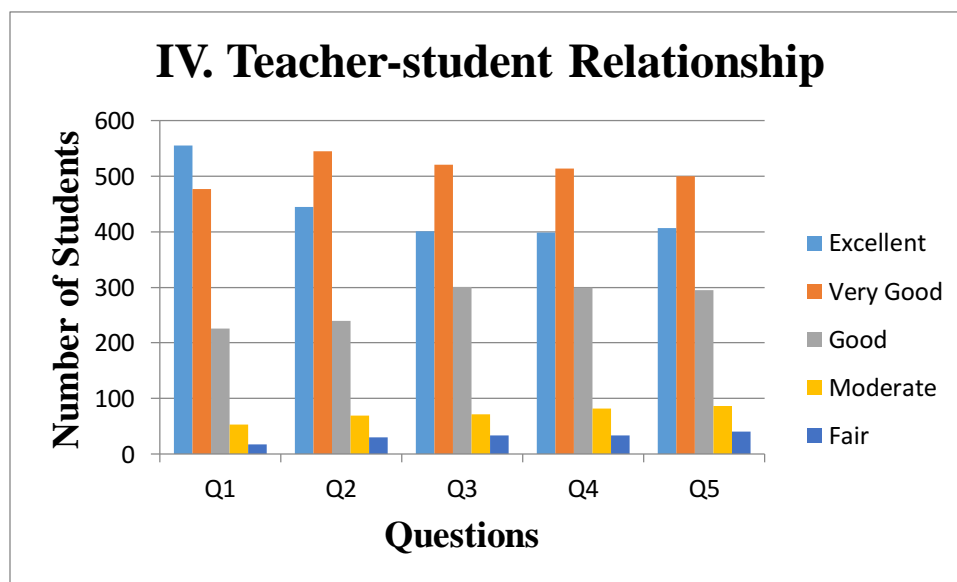
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Availability of Spacious ventilated Classrooms, Multipurpose Hall & Seminar halls	Q1	344	500	397	62	25
2	Feel at home hostels with 24x7 medical care	Q2	243	492	457	92	44
3	Stationery Store and Canteen with variety of supplies	Q3	270	457	442	96	63
4	Facilities of RO water, Transport & uninterrupted power supply	Q4	335	483	390	78	42
5	Access of DTP /Xerox, ATM, Bank Extension Counter Facilities	Q5	296	456	455	80	41
6	Promoting eco-friendly campus	Q6	295	498	440	66	29
7	Innovative initiative-suspended coffee	Q7	276	468	465	71	48



Among all the components, 93.44% of the students have given highest rating for the 'Availability of Spacious ventilated Classrooms, Multipurpose Hall & Seminar halls'. Other facilities of the College viz., hostel and medical care, Stationery Store and Canteen, RO water, Transport, DTP /Xerox, ATM, Bank Extension Counter, etc. were also rated as excellent around by 25% of students.

## IV. Teacher-student Relationship

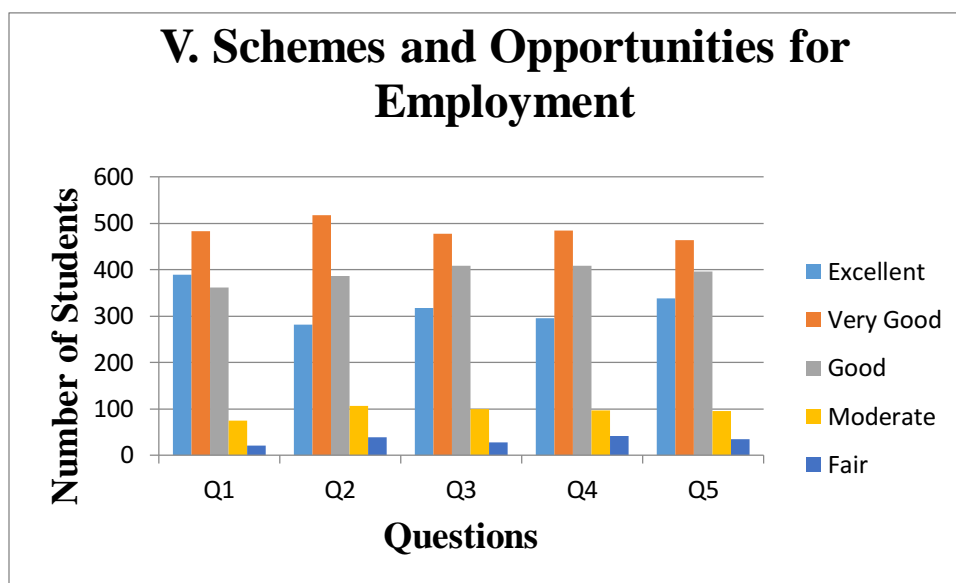
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Functioning of Ward system care for individual student	Q1	555	477	226	53	17
2	Encouragement to participate in competitions/sports/extra-curricular activities / Paper Presentation	Q2	445	545	239	69	30
3	Grievance Redressal System in the college and department	Q3	401	521	301	72	33
4	Parents and Teachers meeting	Q4	398	514	300	82	34
5	Financial assistance from the teachers	Q5	407	500	295	86	40



The students' opinion about the teacher-student relationship is presented in Fig. 4. The students are highly satisfied with the 'Functioning of Ward system'. 41% of the students rated 'Encouragement to participate in competitions/sports/extra-curricular activities / Paper Presentation' as very good. Nearly 40% of the students opined that the 'Grievance Redressal System in the college and department' and 'Parents and Teachers meeting' are functioning in a very good way. 37.6 % of the students viewed that the financial assistance provided by the teachers was very good.

## V. Schemes and Opportunities for Employment

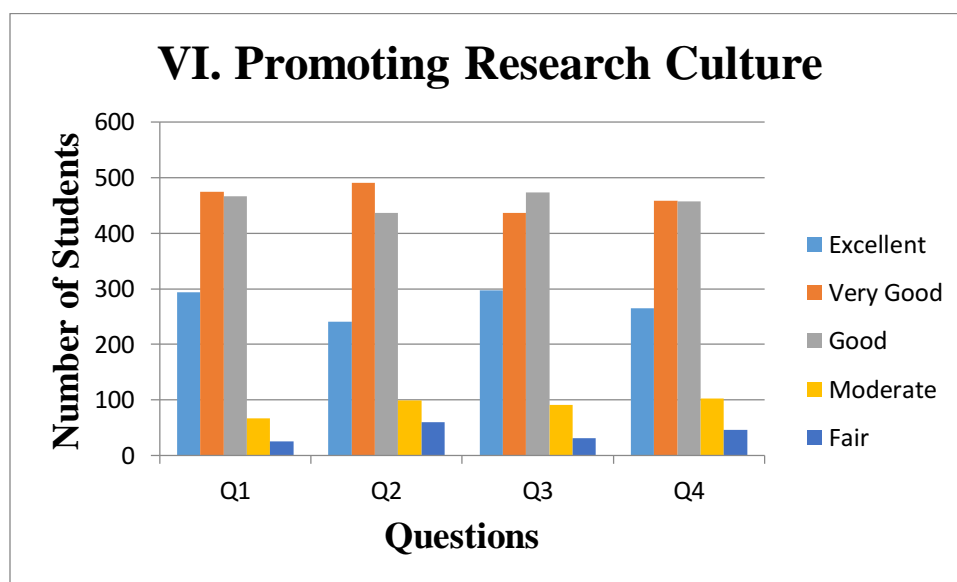
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Functioning of Placement Cell	Q1	389	483	361	74	21
2	On-campus and Off campus job fairs	Q2	281	517	386	106	38
3	Functioning of Women Empowerment Cell, Entrepreneurship and Talent Development Cell	Q3	317	477	408	99	27
4	Availability of Job –oriented and Skill –oriented courses	Q4	296	485	409	96	42
5	Intensive coaching for competitive examinations	Q5	338	464	396	95	35



92.8% of the students who participated in the survey opined that the functioning of placement cell was good to excellent whereas the remaining 7.2% of them noted that they were fair and average. 89.15% of the students opined that the ‘On-campus and Off campus job fairs’ organized by the placement cell was good to excellent while the remaining 10.85% of them stated that it was average and fair. 35.9% of the students expressed that the ‘Functioning of Women Empowerment Cell, Entrepreneurship and Talent Development Cell’ were very good. 36.5% of the students opined that ‘Availability of Job –oriented and Skill –oriented courses’ were very good and 35% of the students stated that ‘Intensive coaching for competitive examinations’ was very good.

## VI. Promoting Research Culture

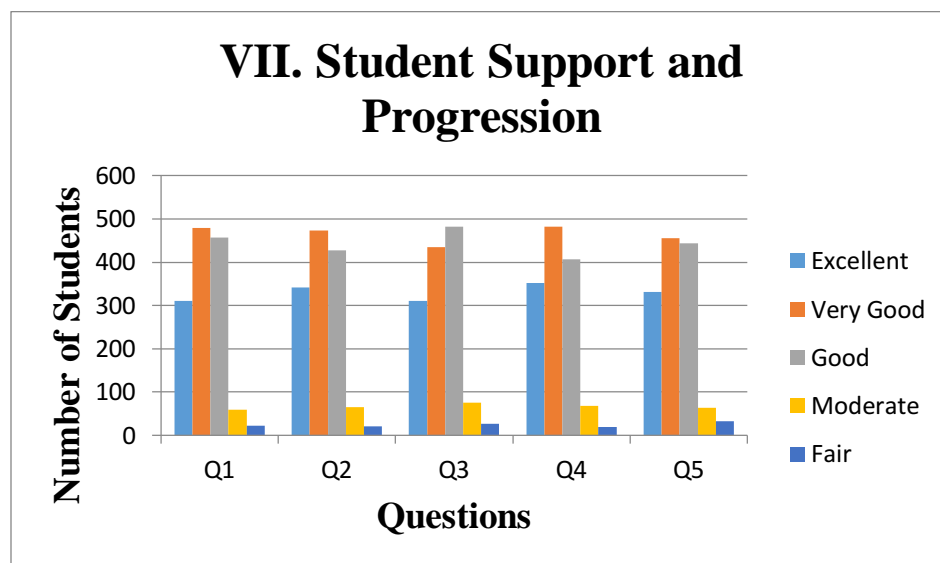
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Execution of Student –Faculty Research Forum	Q1	294	475	467	67	25
2	Access to browse through Internet and Intranet facilities	Q2	241	491	437	99	60
3	Participate on /Presentation of papers in Seminars/ Workshops/ Conferences	Q3	297	436	473	91	31
4	Assistance to students in projects & to get research grants	Q4	265	458	457	102	46



93% of 1328 who participated in the survey responded ‘good’ to ‘excellent’ to the question on ‘Execution of Student –Faculty Research Forum’, 88% of the students expressed that ‘Access to browse through Internet and Intranet facilities’ as ‘good’ to ‘excellent’ and the remaining 12% of them expressed their dissatisfaction. There was a positive response of 90.8% to the question on the ‘Participate on /Presentation of papers in Seminars/ Workshops/ Conferences’ while 10.2% expressed their dissatisfaction. 88.7% appreciated the ‘ Assistance to students in projects & to get research grants’ while the remaining 11.3% of them expressed that it was average and fair.

## VII. Student Support and Progression

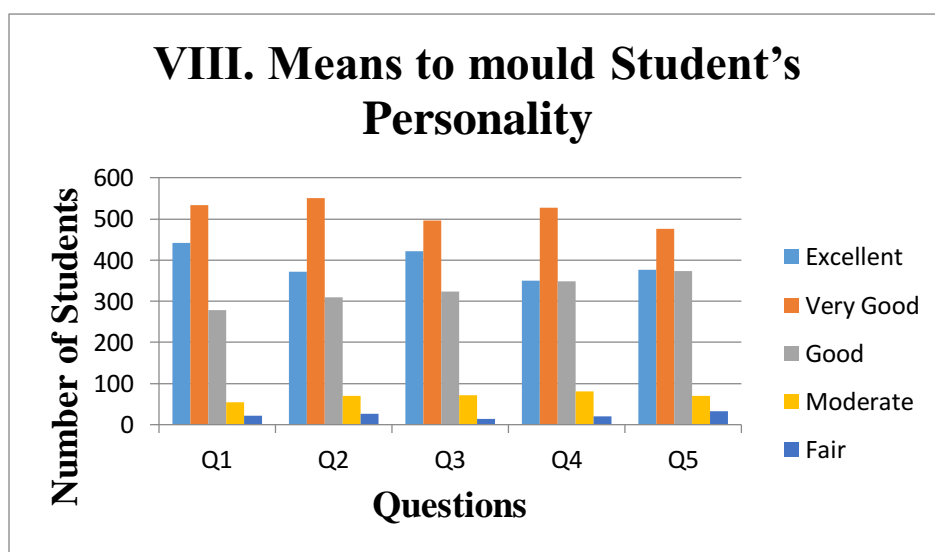
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Remedial Coaching and Teaching	Q1	311	479	457	59	22
2	Courses for hostel students – Typing, Tailoring, Sewing, Cooking & Hindi classes	Q2	342	473	427	65	21
3	Financial assistance to the needy students from welfare funds	Q3	310	435	482	75	26
4	Cash Awards /Gold Medals/ Prizes to Winners/ Sports celebrities/ Best outgoing students	Q4	352	482	407	68	19
5	Fee concession to sports students	Q5	332	456	443	64	33



The students' opinion about the student support and progression is presented in Fig. 6. The students are highly satisfied with the 'Cash Awards /Gold Medals/ Prizes to Winners/ Sports celebrities/ Best outgoing students'. 36% of the students rated that 'Remedial Coaching and Teaching' and 'Courses for hostel students – Typing, Tailoring, Sewing, Cooking & Hindi classes' as very good. 36% of the students opined that 'Financial assistance to the needy students from welfare funds' as good and 34% of the students expressed that 'Fee concession provided to sports students' was very good.

## VIII. Means to mould Student's Personality

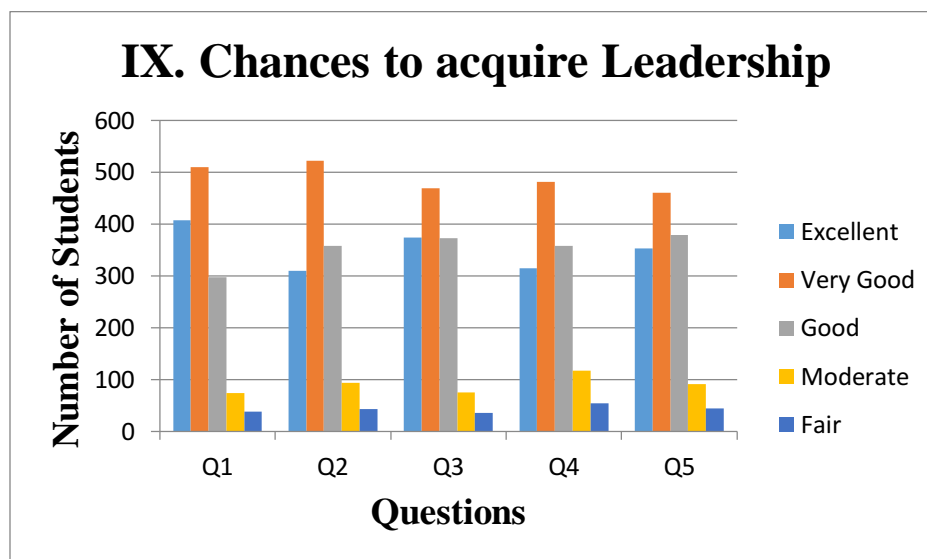
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Bridge course for Freshers / Personality Development Programme / Soft skills programmes	Q1	441	533	278	54	22
2	Social Welfare Programmes (NSS, YRC, RRC, SSL etc)	Q2	372	550	310	70	26
3	Organization of campus – blood donation / yoga & meditation	Q3	422	496	324	72	14
4	Emphasis on decorum (proper behavior) and Strict discipline	Q4	350	528	349	81	20
5	Organizing inter-collegiate and inter departmental competitions by every department association and forums	Q5	376	476	373	70	33



Out of 1328 students surveyed, 550 (41%) opined that 'Social Welfare Programmes' organized by the different forums were very good. Nearly 40% students stated that 'Bridge course for Freshers / Personality Development Programme / Soft skills programmes' offered by the college and the efforts taken by the college to maintain proper behavior and strict discipline was 'very good'. Nearly 36% of the students opined that organization of blood donation camp and inter-collegiate and inter departmental competitions by every department association and forums were very good.

## IX. Chances to acquire Leadership

S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Democratic election for Student's Union Cabinet	Q1	408	510	298	74	38
2	Formation and function of Union Cabinet & Hostel Cabinet	Q2	310	522	358	94	44
3	Students' representation in Student Service Forums / Class	Q3	374	469	373	76	36
4	Interaction with Principal/Managing Board	Q4	315	482	358	118	55
5	Team Spirit in Sports and Social Welfare Activities	Q5	353	460	379	91	45



From the above table, it was inferred that nearly 38 % of the students opined that the formation and function of 'Union Cabinet & Hostel Cabinet' and democratic election for student's 'Union Cabinet' were very good. 13% of the students felt that the 'Interaction with Principal/Managing Board' was average and fair. 35% of the students viewed that 'Students' representation in Student Service Forums / Class' and 'Team Spirit in Sports and Social Welfare Activities' were very good.





## V.V.VANNIAPERUMAL COLLEGE FOR WOMEN

(Belonging to Virudhunagar Hindu Nadars)

An Autonomous Institution Affiliated to Madurai Kamaraj University

Re-accredited with 'A' Grade (3<sup>rd</sup> cycle) by NAAC

Virudhunagar-626 001



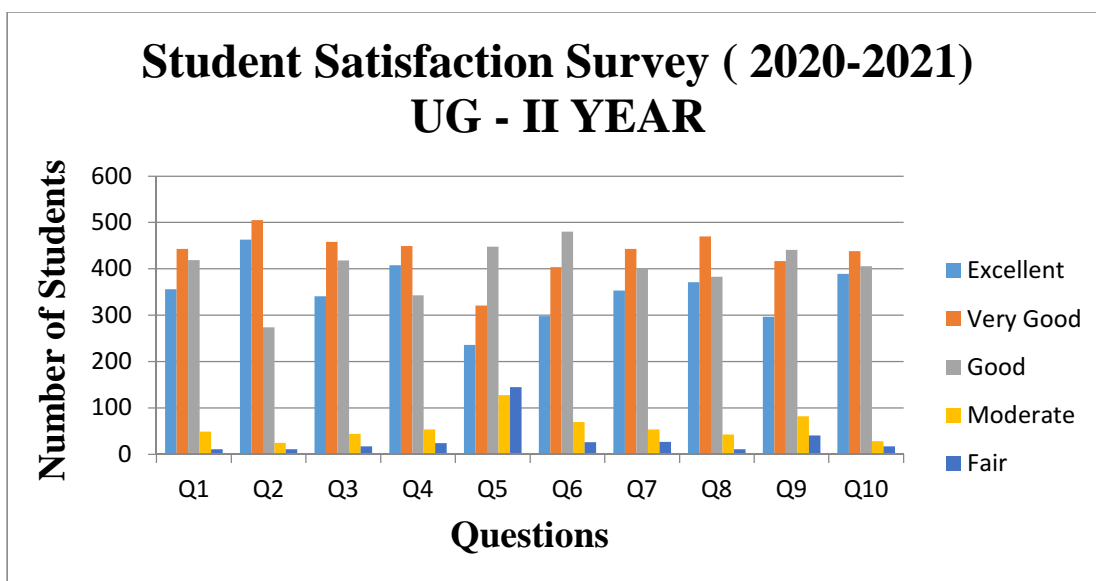
### INTERNAL QUALITY ASSURANCE CELL

### Student Satisfaction Survey ( 2020-2021)

### UG - II YEAR

S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Infrastructure of the College, spacious and ventilated class rooms.	Q1	356	443	419	49	11
2	Support to the On-line classes and On-line examination.	Q2	463	505	274	25	11
3	Clean and Eco-friendly campus with uninterrupted power supply.	Q3	341	458	418	44	17
4	Hygienic drinking water facility.	Q4	408	449	343	54	24
5	Maintenance and cleanliness of wash rooms.	Q5	236	321	448	128	145
6	Transport and conveyance facilities.	Q6	298	404	480	70	26
7	Support and assistance of office staff.	Q7	353	443	401	54	27
8	Accessibility of library sources and online educational resources.	Q8	371	470	383	43	11
9	Provision of amenities such as Store, Canteen, Xerox center, DTP, Bank Extension Counter & ATM.	Q9	297	417	441	82	41
10	Digital Mode of Communication (SMS System – Attendance & Marks).	Q10	389	438	406	28	17

## Student Satisfaction Survey ( 2020-2021) UG - II YEAR



It was clear from the above table that 34.6% of the students rated that ‘Infrastructure of the College, spacious and ventilated class rooms’ as very good. Out of 1278 students surveyed, 505 stated that the support provided by the teachers to attend the online classes and examination as very good and 458 viewed that to keep up clean and eco-friendly campus with uninterrupted power supply as very good. 35.1% have rated Hygienic drinking water facility as very good. 35% of the students expressed that the maintenance and cleanliness of wash rooms was good. 37.5% of the students expressed that transport and conveyance facilities offered by the college to them was good. 443 students opined that support and assistance provided by office staff as very good. 36.7% of the students rated that accessibility of library sources and online educational resources as very good and the provision of amenities such as Store, Canteen, Xerox center, DTP, Bank Extension Counter & ATM was rated as good by 34.5% of students. 34.2% of the students’ stated digital mode of communication was very good.



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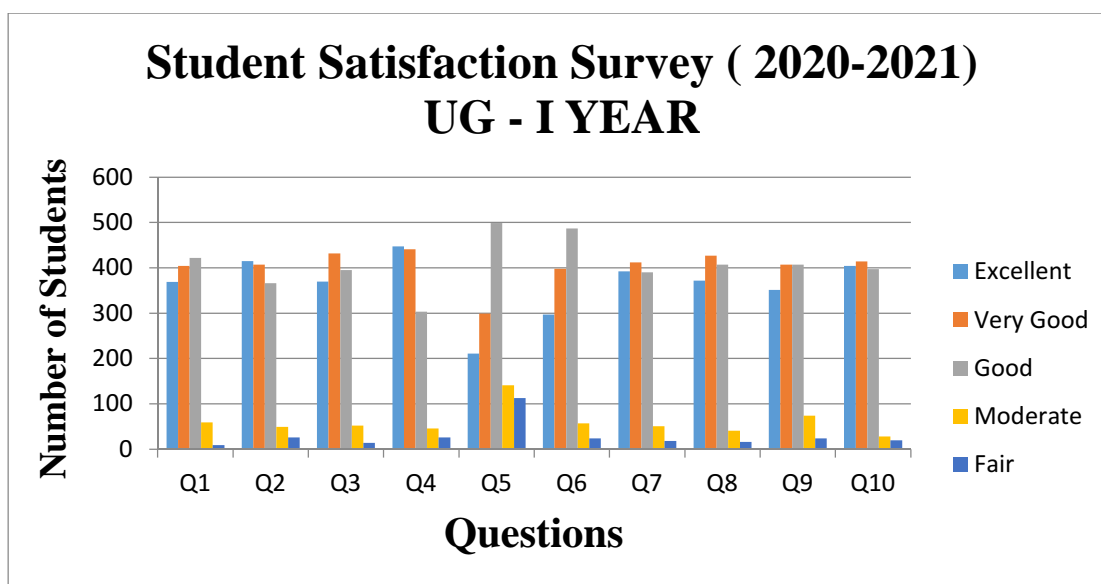
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### INTERNAL QUALITY ASSURANCE CELL

### Student Satisfaction Survey ( 2020-2021)

### UG - I YEAR

S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1	Infrastructure of the College, spacious and ventilated class rooms.	Q1	369	404	422	59	9
2	Support to the On-line classes and On-line examination.	Q2	415	407	366	49	26
3	Clean and Eco-friendly campus with uninterrupted power supply.	Q3	370	432	395	52	14
4	Hygienic drinking water facility.	Q4	447	441	303	46	26
5	Maintenance and cleanliness of wash rooms.	Q5	211	299	499	141	113
6	Transport and conveyance facilities.	Q6	297	398	487	57	24
7	Support and assistance of office staff.	Q7	392	412	390	51	18
8	Accessibility of library sources and online educational resources.	Q8	372	427	407	41	16
9	Provision of amenities such as Store, Canteen, Xerox center, DTP, Bank Extension Counter & ATM.	Q9	351	407	407	74	24
10	Digital Mode of Communication (SMS System – Attendance & Marks).	Q10	404	414	397	28	20



From the above table it was inferred that among all the components, 35.3% of the students have given highest rating for the statement 'Hygienic drinking water facility'. 33.4% of the students rated that 'Infrastructure of the College, spacious and ventilated class rooms' as good. Out of 1263 students surveyed, 415 stated that the support provided by the teachers to attend the online classes and examination as excellent and 432 viewed that to keep up clean and eco-friendly campus with uninterrupted power supply as good. 39.5% of the students expressed that the maintenance and cleanliness of wash rooms was good. 38.5% of the students expressed that transport and conveyance facilities offered by the college to them was good. 412 students opined that support and assistance provided by office staff as very good. 32.2 % of the students rated that accessibility of library sources and online educational resources and the provision of amenities such as Store, Canteen, Xerox center, DTP, Bank Extension Counter & ATM as good. 32.77% of the students' stated digital mode of communication was very good.